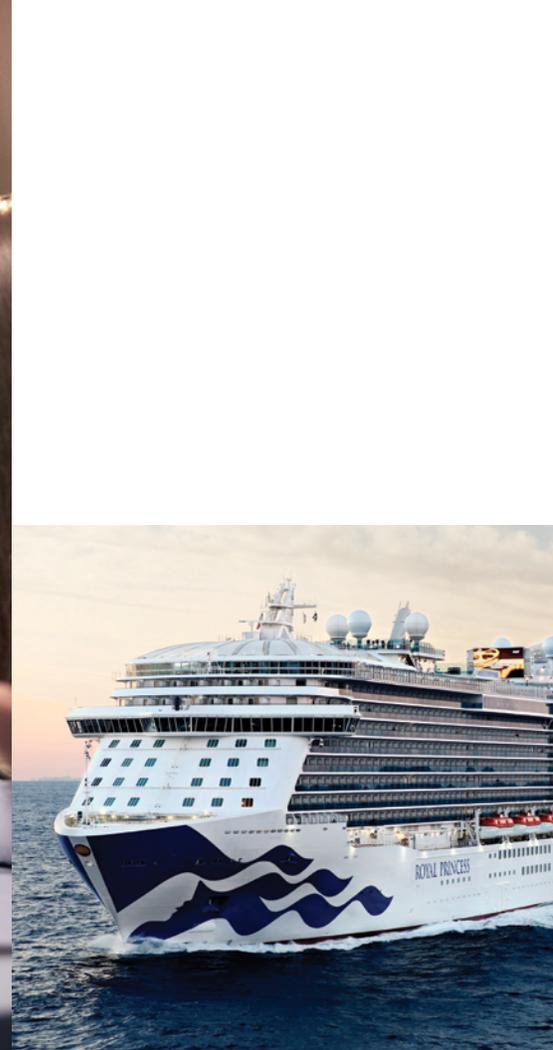


# cruise answer book

In this book, you'll discover everything you need to plan your trip and make the most of your upcoming cruise vacation. From pre-cruise preparations to your post-cruise disembarkation, we will be there for you every step of your journey — as we do everything possible to help you come back new.®



# table of contents

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## Pre-cruise

### Preparing for Your Cruise

- Cruise Personalizer®
- Passage Contract
- Document Requirements
- Visas
- Age Requirements/Traveling with Children
- Vaccinations
- Pregnancy
- Accessible Cruising
- Guests with Medical Conditions
- Princess Vacation Protection
- Princess EZair®

### Before You Leave

- Boarding Passes, Travel Summary and Luggage Tags
- Princess Luggage Valet Service
- Pre-pay Your Gratuity
- Casino Cash Advances
- Booking Shore Excursions
- Pre-Pay Beverage Packages & Princess Cellars
- Pre-Reserve Lotus Spa® Appointments
- Order Gifts and Services
- Princess Gift Card
- Princess Cruises® Rewards Visa® Card
- Ship Deck Plans

### What to Bring

- Clothing Recommendations
- Packing for Your Vacation
- Valuables
- Restricted Items
- Alcohol Policy
- 

### Travel & Transportation

- Port Driving Directions
- Transfers
- Travel Tips
- En Route Delays
- Safety Ashore

## On board

### Onboard Experience

- Onboard Atmosphere
- Special Occasions
- Alcohol Age Restrictions
- Smoking Policy
- Laundry Services
- Cashless Cruising
- Onboard Currency
- Onboard Shopping
- Gratuities
- Stateroom Amenities
- Television Programming
- Princess Medical Centers
- Healthy Practices
- Medical Services
- Daytime Activities
- Religious Services
- Princess Cruises Captain's Circle
- Future Cruise Sales

### Youth & Teen Programs

- Children and Teen Programs
- Family Traveling
- Children's TV Programming
- Children with Special Needs
- Additional Reminders

### Dining & Nightlife

- 1st Day Dining
- Anytime Dining
- Traditional Dining
- Specialty Restaurants
- Casual Dining Venues
- Special Dietary Requests
- Room Service
- Onboard Entertainment
- Casino Games

### Keeping in Touch

- Contact Phone Numbers
- The Internet at Sea
- Princess@Sea — Complimentary Onboard Web & Messaging Service
- Mobile Devices at Sea

## Post-cruise

### Saying Goodbye

- Disembarkation
- Captain's Circle
- Referral Rewards Program

## Preparing for Your Cruise

---

- Cruise Personalizer®
- Passage Contract
- Document Requirements
- Visas
- Age Requirements/Traveling with Children
- Vaccinations
- Pregnancy
- Accessible Cruising
- Guests with Medical Conditions
- Princess Vacation Protection
- Princess EZair®

### Cruise Personalizer®

The Cruise Personalizer is your online destination for completing important documentation, customizing your voyage and more. Once your booking is made, just visit [princess.com](http://princess.com), click on the Cruise Personalizer link within the Booked Guests section, enter your name, date of birth, booking number and you're good to go.

If you do not have internet access, contact your travel agent or Princess for assistance.

### Passage Contract

Please review the Passage Contract carefully as it is binding and affects your legal rights. The Passage Contract is available on the Cruise Personalizer.

### Document Requirements

Each guest is responsible for providing Princess Cruises with complete and accurate immigration information. The Guest Immigration Form should be completed online using the Cruise Personalizer upon confirmation of your booking and no later than four days prior to your cruise departure date. Based on the voyage itinerary, cruise lines may be required to transmit guest manifests to local government authorities prior to the date of embarkation and therefore it is important that this critical information is provided to us in advance.

As you complete your immigration information, be sure to verify that your name appears exactly as shown on your passport or other proof of citizenship that you will be carrying with you to the cruise. If the name does not match, contact your travel agent to correct this information. If you booked directly with Princess, contact us at 800.774.6237.

If you do not have online access, please contact your travel agent or call 800.774.6237.

**Failure to provide this information in advance will result in delayed check-in and possible denial of boarding.**

### Special note regarding cruises embarking in U.S. ports

U.S. law requires cruise lines to transmit their guest manifests to the U.S. Department of Homeland Security no later than

60 minutes prior to departure from the U.S. To comply, all guest information must be processed at least 90 minutes prior to the scheduled sailing time. If you have not provided the required immigration information in advance, you should plan to arrive two hours prior to sailing time to ensure you are checked in and your information can be processed in time. Ensure that your travel plans permit adequate time for arrival to the ship.

On cruises that depart from a U.S. port and call to a port within 24 hours, you are required to provide complete and accurate immigration information at least four days prior to sailing. U.S. Government regulations require us to submit our guest manifests to the Department of Homeland Security prior to sailing. This is required for all guests. Failure to provide immigration information may result in denial of boarding without refund of your cruise or cruisetour fare.

### Travel Documents\*

The countries visited during your cruise have specific document requirements for cruise ship guests.

These requirements include passport, visa and vaccination certificates where applicable. Requirements will vary based on the ports visited as well as on your citizenship.

Many countries require passports be valid for six months after the completion of your travel. Check your passport to verify it will be valid for this period of time. Please ensure the name on the passport matches the name on the booking. Additionally, make certain that your passport contains blank pages for entry and exit endorsements and any visas that may be required. If necessary, allow sufficient time to renew your passport and/or obtain additional pages. U.S. and Canadian citizens sailing on a domestic cruise should ensure passports or other travel documents are valid through the completion of travel.

Please note that it is your sole responsibility to obtain and have available the proper travel and health documents that are necessary for air travel, cruise check-in and disembarkation at the various ports of call and for re-entry into the appropriate country of origin. If you do not possess the proper documentation, you will be denied boarding without any refund of the cruise or cruisetour fare.

## Preparing for Your Cruise

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U.S. and Canadian passport holders may contact VisaCentral for assistance with expired passports, obtaining additional passport pages, and with visa requirements. For more information, visit VisaCentral at <http://princess.visacentral.com> or call 866.788.1100 in the U.S. or 888.665.9956 in Canada.

### U.S. and Canadian citizens and permanent residents

Travel document requirements vary based on the cruise destination and whether international flights are required. Please review the section below to determine the requirements for your cruise. Cruise-specific information may also be found in the Cruise Personalizer under “Notifications” in the Travel Itinerary section.

**Passports are required for all international air travel** to and from the United States, regardless of age and citizenship. This includes air travel to and from Bermuda, Canada, the Caribbean, and Mexico.

**Passports are required for all international cruises** including: Africa, Asia, Australia, Central & South America, Europe, India, New Zealand, South Pacific, Tahiti and World Cruises.

**Passports or Western Hemisphere Travel Initiative (WHTI) compliant documents are required for domestic cruises** including: Alaska, Canada & New England, Caribbean, Hawaii, Mexico and Panama Canal. Neither oral nor written declarations of citizenship are accepted.

Please note that any Caribbean or Panama Canal cruise that visits Costa Rica or Nicaragua is considered an international cruise and will require a valid passport.

U.S. and Canadian citizens ages 16 and older traveling on domestic cruises must present one of the following valid WHTI-compliant documents:

- Passport Book (RECOMMENDED)
- U.S. Passport Card
- Enhanced Driver’s License (EDL)
- \* Enhanced Identification Card
- Enhanced NEXUS Card (Air travel is limited to participating airports.)
- SENTRI and FAST Cards

For information regarding WHTI-compliant documents, please visit [www.getyouhome.gov](http://www.getyouhome.gov).

### Passport requirement when minors travel with one adult on voyages governed by the U.S. Western Hemisphere Travel Initiative (includes travel within Bermuda, Canada, Caribbean, Mexico & United States):

When minors (any guest under the age of 18) are traveling with only one adult 21 years of age or older, Princess requires that all guests possess a valid passport. Princess Cruises has implemented this requirement so that your party remains together should an emergency arise that requires one or more in your party to disembark in a non-U.S. port. Princess Cruises cannot guarantee that all members of your party are allowed to disembark with just a WHTI-compliant document or birth certificate. Failure to present a valid passport for all guests traveling together results in denial of boarding without refund of the cruise or cruisetour fare.

U.S. citizens traveling on U.S. roundtrip or “closed-loop” voyages may also travel with an original certified birth certificate presented together with a valid government-issued photo identification.

These voyages include:

- Alaska roundtrip from Los Angeles, San Francisco or Seattle (roundtrip Seattle cruisetour excluded)
- Canada/New England roundtrip from New York
- Caribbean roundtrip from Ft. Lauderdale, or New York
- Hawaii roundtrip from Los Angeles or San Francisco
- Mexico roundtrip from Los Angeles or San Francisco
- Panama Canal roundtrip from Ft. Lauderdale or Los Angeles

Please be aware that even if your cruise does not require a passport to sail, in the event of an emergency should you be required to unexpectedly depart a vessel prior to the end of the cruise, a passport would be required to disembark the ship in a foreign country and re-enter the U.S. by air. We therefore strongly recommend that all guests are in possession of a valid passport.

## Preparing for Your Cruise

U.S. permanent residents are required to present a valid permanent resident document. See below for acceptable documents:

- Permanent Resident Card (ARC/I-55 card)
- Temporary ARC/I-55 card and valid government-issued photo identification
- Expired ARC/I-55 card and form I-797 and valid government-issued photo identification
- Passport with “ARC” stamp in the passport

Canadian permanent residents are required to provide a valid passport and valid Permanent Resident Card. Additionally, permanent residents must have a non-immigrant visa unless the permanent resident is a national of a country that participates in the Visa Waiver Program (VWP), and meets the VWP requirements.

### Non-U.S. and non-Canadian citizens

Passports are required for all cruises, regardless of destination.

### Visas

Visa requirements for U.S. and Canadian citizens are listed on the guest’s Travel Summary under Important Notices, if applicable. All other nationalities, including those with U.S. or Canadian resident status, are responsible for verifying visa requirements for each port visited during the cruise.

We have indicated below the ports in which visas can be provided upon arrival. Unless noted otherwise, visas must be obtained in advance of your cruise. Visa requirements apply regardless of whether you choose to stay on board or go ashore.

The following information is provided as general guidance. Because governmental travel requirements change periodically, you must check with your travel agent or the government authorities for all countries you will visit to determine or verify the actual requirements at the time of sailing. Princess assumes no responsibility for advising guests of such requirements.

Traveling To...	Is a Visa Required in Advance of Sailing?			More Information...
	Nationality			
	U.S.	Canada	Other	
Australia	YES	YES	YES	Electronic Travel Authority (ETA) must be obtained prior to departure. Please visit <a href="https://www.eta.immi.gov.au/ETAS3/etas">https://www.eta.immi.gov.au/ETAS3/etas</a> to obtain the ETA. Some nationalities do not qualify for electronic visa application and are required to apply in person.
Brazil	YES	YES	YES	All U.S., Canadian, and Australian passport holders require a visa. This visa must be obtained in advance of the voyage and is required regardless of whether you choose to remain on board or go ashore. All other nationalities must verify their visa requirements.
Cambodia	NO	NO	NO	A visa can be issued on arrival for all nationalities and therefore you are not required to obtain one in advance of your cruise; one passport-size photo is required; a visa fee will be charged to your stateroom account.

## Preparing for Your Cruise

Traveling To...	Is a Visa Required in Advance of Sailing?			More Information...
	Nationality			
	U.S.	Canada	Other	
Canada	NO	NO	YES	<p>Some nationalities require a Temporary Resident Visa (TRV) to enter or transit Canada. U.S. and Canadian citizens are exempt from this visa requirement.</p> <p>If you are not a U.S. or Canadian citizen and are arriving in Canada by air, you may require an Electronic Travel Authority (eTA) even if you do not require a TRV. To determine if you require a TRV or eTA, please contact your local Canadian consulate or visit <a href="http://www.cic.gc.ca/english/visit/visas.asp">http://www.cic.gc.ca/english/visit/visas.asp</a></p> <p>If you require a visa it must be obtained in advance. TRV processing times vary by citizenship and may take up to 45 days to process. Without the visa, you will be denied boarding without refund of the cruise or cruisetour fare. Note that all Alaska, Canada/New England, and selected European and Transatlantic voyages visit Canada.</p>
China	YES	YES	YES	<p>All non-Chinese passport holders must obtain a visa in advance of travel or risk being denied boarding except as noted below. Your voyage may require a single- or double-entry visa. Currently, single-entry visas expire three months after issue. For longer voyages, we recommend obtaining a double-entry visa valid for six months to ensure validity upon arrival and throughout your stay in China. U.S. passport holders are automatically issued a multiple-entry visa, valid for up to 10 years.</p> <p>A visa is not required to visit Hong Kong.</p> <p>For voyages that begin or end in Shanghai and visit no other Chinese port (with the exception of Hong Kong), guests may be eligible for the 144-hour Visa-exemption Transit Policy.</p>
India	YES	YES	YES	<p>The India visa is required in advance of sailing and cannot be obtained upon arrival. Be sure to allow sufficient time to obtain the required documents for visa application.</p>
Indonesia	NO	NO	YES	<p>A visa-free entry stamp will be issued upon the ship's arrival and therefore you are not required to obtain a visa in advance of your cruise; currently there is no fee for guests arriving by cruise ship.</p>
Japan	NO	NO	YES	<p>A visa is required for some nationalities. If a visa is required, it must be obtained in advance of your cruise and cannot be obtained upon arrival.</p>
Jordan	NO	NO	NO	<p>A visa will be issued upon arrival for all guests; therefore, you are not required to obtain a visa in advance of your cruise. There is currently no charge for this service.</p>
Papua New Guinea	NO	NO	NO	<p>Visa arrangements will be made on arrival in Papua New Guinea. Currently there is no fee for guests arriving by cruise ship.</p>

## Preparing for Your Cruise

Traveling To...	Is a Visa Required in Advance of Sailing?			More Information...
	U.S.	Canada	Other	
Russia	NO	NO	YES	<p>For cruises visiting St. Petersburg, Korsakov, Murmansk or Vladivostok:</p> <p>Visas are not required for any guest if participating on a tour purchased through Princess Cruises. Guests not participating on a tour purchased through Princess Cruises may require a visa to go ashore; please check requirements with your tour provider. All guests must present their passport and have a photocopy of the photo/details page of their passport to provide to Russian Immigration when going ashore.</p> <p>For cruises beginning or ending in St. Petersburg:</p> <p>U.S. and Canadian passport holders require a Russian visa for this voyage. This visa must be obtained in advance of your voyage, cannot be obtained upon arrival, and is required regardless of whether you choose to remain onboard or go ashore. Information on the visa process can be found at:</p> <p><a href="http://www.russianembassy.org/page/tourist-visa">http://www.russianembassy.org/page/tourist-visa</a> - U.S. passport holders  <a href="https://russia.visacenter.ca/">https://russia.visacenter.ca/</a> - Canadian passport holders</p> <p>All other nationalities must verify their visa requirements.</p>
European Schengen Agreement Area (Belgium, Denmark, Estonia, France, Germany, Greece, Iceland, Italy, Netherlands, Norway, Poland, Portugal and Spain)	NO	NO	YES	<p>Some nationalities require a visa to enter or transit countries which are members of the Schengen Agreement. A multiple-entry visa will be required if a non-Schengen country is visited in between visits to Schengen countries. The visa must be obtained in advance of the voyage. Non-U.S. and non-Canadian passport holders are responsible for verifying requirements and obtaining a visa in advance of travel or risk being denied boarding.</p>
Solomon Islands	YES	YES	YES	<p>A visa will be issued upon the ship's arrival and therefore you are not required to obtain in advance of the cruise; a visa fee will be applied to your stateroom account.</p>
Turkey	YES	YES	YES	<p>In-transit cruise guests are not required to obtain a visa for Turkey. Guests who begin or end their cruise in Turkey, arrive in Turkey on one ship and depart on a different ship, or who spend more than 72 hours in Turkey are required to obtain a visa in advance of their cruise. If you require a visa, or have questions regarding Turkish visas, please visit <a href="https://www.evisa.gov.tr/en/">https://www.evisa.gov.tr/en/</a>.</p>
United Arab Emirates	NO	NO	YES	<p>Some nationalities require a visa to visit the United Arab Emirates (UAE). Guests without the visa will be allowed to sail, but may not disembark the vessel while in the UAE. For those wishing to go ashore, we have made arrangements with our local agents to assist with visa processing prior to the vessel's arrival. A visa fee will be applied to your stateroom account. Please contact us at 1.800.774.6237 for additional details.</p>
U.S.	NO	NO	YES	<p>Some nationalities require a visa. Visas must be obtained in advance of travel or you risk being denied boarding. Effective January 12, 2009, eligible nationals of Visa Waiver Program countries will be required to obtain electronic travel authorization no less than 72 hours prior to boarding a carrier to the U.S. For more information visit, <a href="http://www.cbp.gov/travel">www.cbp.gov/travel</a>.</p>

## Preparing for Your Cruise

Traveling To...	Is a Visa Required in Advance of Sailing?			More Information...
	U.S.	Canada	Other	
Vietnam	NO	NO	NO	A visa will be issued upon the ship's arrival for all nationalities and therefore you are not required to obtain one in advance of the cruise. If you are participating in an overland tour, or ending your cruise in Vietnam, one passport-size photograph is required. A visa fee will be applied to your stateroom account.

Visa fees and requirements are subject to change without notice.

### Age Requirements/Traveling with Children

#### Age requirements

Princess reserves the right to restrict the number of those between the ages of six months and 17 years aboard the vessel. All guests under the age of 21 years must be accompanied by a guest who is 21 years or older. For family groups booking multiple staterooms, children may sail in a cabin without their parents or guardians, provided one child in the stateroom is a minimum of 16 years of age or older.

Please note that notarized written consent for guests under the age of 18 is no longer required by Princess. However, several countries require special documentation for children traveling without both parents; these requirements are subject to change without notice. It is your responsibility to ensure that you possess the proper documents for all of the countries that you will visit. Please verify requirements with the immigration offices prior to your cruise.

Guests under the age of 18 are not permitted in the disco/ nightclub after 10pm. Be sure to check with the Youth Centers and Teen Lounges for special disco events designed for kids and teens.

#### For cruises on ships operating in Australia:

For cruises departing from Australian ports between November 1 and January 7, any guest under 19 years of age on the day they board the cruise, must travel in the same stateroom as a responsible adult 19 years or older. In addition, from January 8 to January 31, there is a limit on the number of guests under 19 years of age who can travel unaccompanied. Once the limit is reached, a responsible adult 19 years or older must travel in the same stateroom. We can advise you at the time of booking whether the limit applies to your booking. Princess Cruises can waive the responsible adult requirement at its discretion. The responsible adult is accountable for guests under 19

years of age in their stateroom for the duration of the cruise, and the "Rights of the Captain" will be applied to anyone who displays disruptive behavior.

#### For cruises on ships operating in Japan, China and Singapore:

All guests under the age of 20 must travel with a guest age 20 or older. Additionally, for groups and families booking multiple staterooms, the minimum age for each stateroom is 16 years, provided they are travelling with a parent or legal guardian. We are unable to accept group reservations for student and youth groups that do not conform to our minimum age requirements. Each guest agrees that they will supervise any guests in their care at all times to ensure all policies are strictly adhered to by all guests under their supervision.

Infants must be at least six months of age at the time of embarkation in order to sail. Infants must be at least 12 months of age at the time of embarkation to sail on the following:

- Transocean crossings (Atlantic, Pacific, Indian, Antarctic, Arctic, etc.)
- Any other itinerary which may, in the opinion of the Medical Department, present a significant risk to infants between six to 12 months of age requiring emergency medical care.
- This would include World Cruises (excluding coastal segments), South America, Panama Canal, crossing the Tasman Sea (Australia-New Zealand), South Pacific Islands including Hawaii & Tahiti (excluding fly cruising to French Polynesia with local cruising only).

The minimum age for escorted cruisetours is five years old.

## Preparing for Your Cruise

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### Car seats

U.S. and Canadian regulations require that children up to the age of eight years old may be required to travel in a car seat, booster seat or other child restraint system. When being transported by car, taxi, limo, van or shuttle, it is your responsibility to know the regulations and provide the applicable child restraint system.

### Documents for guests under the age of 18

Many countries require special documentation for children traveling with only one parent or with neither parent; these requirements are subject to change without notice. It is your responsibility to ensure that you possess the proper documents for all of the countries that you will visit. Please verify requirements with the consulates of the countries visited prior to your cruise.

### Vaccinations\*

Vaccination requirements vary by destination and change periodically. You are responsible for determining and verifying the actual requirements at the time of sailing. Princess assumes no liability for the guest's failure to obtain the necessary vaccinations.

We strongly recommend routine seasonal influenza vaccination for all guests. You are urged to seek health advice from your family and travel doctor and visit reputable public health websites to identify any specific vaccination or health precautions required for each port of call such as the World Health Organization (WHO) ([who.int/ith/en](http://who.int/ith/en)) or the United States Centers for Disease Control and Prevention (CDC) ([wwwnc.cdc.gov/travel](http://wwwnc.cdc.gov/travel)). Some health requirements are an international requirement, such as Yellow Fever, and are strictly enforced. You may be required to present an original and valid vaccination certificate at embarkation and failure to do so may result in denied boarding.

Norovirus is the most common cause of gastroenteritis in the developed world. The health and well-being of our guests and crew is our highest priority. There are several measures which have been placed to prevent and contain illnesses on our ships that meet or exceed standards set by the U.S. Centers for Disease Control and Prevention.

The simplest way for you to stay healthy is to frequently and thoroughly wash your hands with soap and water, especially before eating and after using the toilet. You'll also find hand sanitizers located throughout the ship for your use after washing your hands. If you feel ill during your voyage, please immediately report to the medical center.

**IMPORTANT:** Vaccination requirements vary by destination and do change from time to time. Guests should check with their travel agent or contact the United States Centers for Disease Control and Prevention (CDC) at [wwwnc.cdc.gov/travel](http://wwwnc.cdc.gov/travel) to verify current regulations.

\*This information is provided as general guidance. Because governmental and vaccination requirements and recommendations change periodically, you must check with your travel agent, government authorities and/or medical professionals to determine or verify the actual requirements and recommendations at the time of sailing. Princess assumes no liability for the guest's failure to obtain any necessary vaccination.

### Pregnancy

Princess medical centers do not carry neonatal specialists, supplies or equipment. As the health and safety of mother and child are so important to us, we do not accept pregnant guests who have entered the 24th week of estimated fetal gestational age at any time during the cruise. All pregnant women are required to produce a physician's letter stating that mother and baby are in good health, fit to travel and the pregnancy is not high risk. The letter must also include the estimated date of delivery (EDD) calculated from both Last Menstrual Period (LMP) and ultrasound (if performed).

Please fax your physician letter to the Fleet Medical Department confidential fax at 661.753.0121.

### Accessible Cruising

Princess is dedicated to offering the finest cruising experience to our guests with disabilities. Our ships provide a quality of service and a variety of accessible features to make your voyage a relaxing and enjoyable experience. We are working on additional modifications to the fleet as well as our services to further enhance your guest experience.

Princess makes every effort to accommodate our guests with disabilities, but you can ensure a successful trip by working with us in advance.

## Preparing for Your Cruise

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Please contact us or ask your travel agent to notify us before your voyage of your wheelchair usage, mobility or special needs and/or requests to sail with a service animal such as seeing-eye dogs and hearing-assistance dogs. Emotional support animals are not recognized by the Department of Justice and therefore are not permitted on Princess ships or in our lodges. Please fill out the [Mobility Questionnaire](#) and return to the Access Office: [accessoffice@princesscruises.com](mailto:accessoffice@princesscruises.com) or fax to 661.284.4408 at least 60 days prior to sailing.

All Princess ships have wheelchair-accessible staterooms, but we highly recommend collapsible wheelchairs, as the widths of the stateroom doors vary. You may bring your own, or you can pre-reserve a wheelchair and have it and other medical equipment delivered to the ship by contacting Special Needs at Sea at 800.513.4515 (outside the U.S. 954.585.0575) or by visiting [specialneedsatsea.com](http://specialneedsatsea.com). Alternatively, you can contact Scootaround at 888.441.7575 (or outside the U.S. or Canada at 204.982.0657), email at [webinquiry@scootaround.com](mailto:webinquiry@scootaround.com) or visit [www.scootaround.com](http://www.scootaround.com).

Guests utilizing mobility devices with batteries are advised that the batteries must be a dry cell type, and must be stored and recharged in the stateroom. Mobility devices of any kind, like any other items, may not be left outside the stateroom. Because of staffing limitations, we recommend you be accompanied by someone who is physically able to assist you both onboard and onshore.

Travelers with disabilities should check in with the onboard Tour Office to ensure all shore excursions can accommodate them. Not all port facilities are accessible for those using mobility devices. Ports may be accessed by a variety of methods including a ramped gangway, a series of steps or by tender. In some cases, you may be able to access the tender, but the shoreside facility will not be accessible. Many ports of call use a mechanism known as a “stair climber” to assist guests up and down the gangway. Guests must transfer to a Princess wheelchair, which is connected to the stair climber and operated by the ship’s personnel. If you cannot transfer or your personal mobility device cannot be easily disembarked, you may be precluded from going ashore. With your safety and comfort in mind, the decision to permit or prohibit guests from going ashore will be made on each occasion by the ship’s Captain, and the decision will be final. Ports that normally use tenders to access the shore are noted on the itinerary.

The maximum weight of the wheelchair including guest cannot exceed 600 lbs. on transportation lifts. If you have

purchased a Princess Transfer at the start or end of the cruise, be aware that lift-equipped transportation may not be available in your port of embarkation or disembarkation.

### Tender Port Policy

The goal of Princess Cruises is to provide a safe comfortable cruise experience for all guests. If you will be using a mobility device during your sailing we strongly recommend you travel with a person physically fit to assist with your needs both onboard and ashore.

Embarking and disembarking can be challenging for those with limited mobility. Many major ports of call provide easy access for wheelchairs and scooters. However due to various conditions – steepness of the gangway, weather, shoreside facilities, tidal and sea conditions – guests using mobility devices may be required to transfer to a stair climber or be precluded from going ashore. Princess staff will make every effort to assist but are not allowed to individually physically lift more than 50 pounds (22 kg).

Some ports of call require the ship to anchor off shore. Guests are then taken to shore by small boats or tenders. When tendering is required, guests using mobility devices will not be transferred into or out of the tender, if lifting in excess of the above limitation is required. Many tender ports do not provide wheelchair access so even if the guest can board the tender they may not be able to disembark ashore. Again, the shoreside facilities, movement of the tender, weather and tidal conditions can also preclude tendering.

The decision to allow any guest to board a tender or disembark the vessel will be made by the Captain on the basis of the safety and welfare of all involved and is final.

If guests are unable to tender or disembark because of circumstances outlined above there will be no refund or credit for missed ports. While Princess recognizes your disappointment, the safety of both guests and crew takes precedence.

Entry regulations for service animals vary by port. Guests are advised to consult authorities at each port prior to departure for more information. Princess does not have food onboard for animals. The choice of dog litter material is limited and varies by ship.

Princess ships are equipped with “All-in-One Kits” with TTY that can be used in most guest cabins and at Princess

## Preparing for Your Cruise

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wilderness lodges. Most televisions onboard provide closed captioning and most onboard theaters have assisted listening devices. Electric outlets in most staterooms are limited to one and it is helpful to travel with an extension cord for electrical equipment. ADA-compliant systems are also available in the Internet Cafe on every ship.

For more information regarding accessible cruising, please contact the Access Office and Compliance Department at:  
Fax: 661-284-4408.

Email: [accessofficeprincess@princesscruises.com](mailto:accessofficeprincess@princesscruises.com)

Princess Cruise Lines' ADA Responsibility Officer is Kelly Clark, Chief Ethics Officer & General Counsel

### Guests with Medical Conditions

Guests are responsible for ensuring that they are fit to travel and do not pose a danger to themselves or others onboard. Guests unable to care for their activities of daily living such as dressing, eating, and attending safety drills, must travel with a capable and responsible companion to assist. The medical staff on board are not available to provide daily care needs unless the guest is a patient admitted into the ship's medical center.

Guests who anticipate requiring support or accommodation for medical needs during their cruise must notify Princess Health Services at [guestmedical@princesscruises.com](mailto:guestmedical@princesscruises.com) no later than 10 business days prior to the start of their cruise.

### Oxygen

If you will require oxygen supplementation during your sailing, please contact our Fleet Medical Department at 661.753.2680. You will be asked to send a letter or prescription from your doctor. You will also be required to let us know the type of equipment you will be using and whether you will be bringing your own supplies or if you will be having the equipment delivered to the ship.

### Dialysis

Guests undergoing dialysis should be aware that our ships' medical facilities are similar to those of an urgent care center. We do not have available specialists or specialized facilities. Should an emergency situation arise during the course of your cruise, it is recommended that you be prepared to provide a complete list of medical conditions, medications, and allergies to the medical center.

Although we strongly recommend against undertaking the risks involved, Princess Cruises will allow a guest requiring peritoneal or hemodialysis to travel on our ships at the guest's

own risk. It is recommended that a guest requiring dialysis consults with his or her nephrologist prior to making travel arrangements. You should be stable on your dialysis treatments for a period of at least 12 months prior to sailing.

Among the many recognized risks to dialysis patients are:

- Pericarditis
- Cardiac tamponade
- Congestive heart failure
- Anemia
- Hemorrhage
- Death

Recognized risks associated with hemodialysis used in the treatment of kidney failure include but are not limited to:

- Low blood pressure
- Bleeding
- Infection
- Clotting of the vascular access
- Muscle cramps
- Seizures

Before booking a cruise, the treating nephrologist should consider carefully the following:

There is no nephrologist available on any Princess cruise ships for dialysis patients.

Ships are not equipped with back-up battery support for dialysis-related equipment.

A guest may be at sea for several days without any immediate hospital and/or specialist back up, and if the itinerary is not within the U.S., the availability of specialized shoreside facilities can be extremely limited.

The risks to the guest who misses an appointed treatment are very serious, with little recourse available while at sea. The guest assumes these risks when a ship is prevented from entering a planned port of call for any reason.

Guests are expected to make all arrangements regarding dialysis, whether self-administered onboard or at a shoreside facility. Environmental Officers can assure that dialysis waste disposal policies are followed, including providing the stateroom with a closed lid waste receptacle lined with a bio-hazardous bag for care of bags or pouches of bio-hazardous waste.

Finally, you should be aware that there are charges associated with being treated in the medical facility during the course of the cruise, and that ordinary trip travel interruption insurance does not generally cover such treatment costs if you require

## Preparing for Your Cruise

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medical consultation or treatment. An itemized bill will be provided which can be submitted to the guest's health insurance company after the required treatment is charged to the onboard account.

Please contact the Fleet Medical Office at 661.753.2680 for your risk acknowledgement form and to receive supply delivery information.

### Princess Vacation Protection

You never know what might put your vacation investment at risk. The last thing you want to think about is what would happen if you became ill or injured while away from home.

#### Put your mind at ease with Princess Vacation Protection

Fortunately, Princess Vacation Protection can protect you from unforeseeable losses stemming from an array of circumstances, and even allows you to cancel your vacation for any reason at all.

Princess Vacation Protection is a package of benefits comprised of the following: the Princess Cancellation Fee Waiver, the Princess Travel Insurance Program and the CareFree Worldwide Emergency Assistance Programs.

Princess Vacation Protection is available for purchase on all Princess Cruises, Princess Cruisetours, Princess Alaska Land Tours and Princess Canadian Rockies Land Tours, and is available at two levels: Princess Vacation Protection and Princess Platinum Vacation Protection.

The Princess Vacation Protection package of benefits, like many travel protection programs, will refund 100% of your otherwise non-refundable cancellation fees in the event of certain specified emergencies. Yet unlike similar programs, Princess Vacation Protection allows you to cancel your vacation no matter what the reason.

Even if the reason for your cancellation does not qualify you for a full refund under the Special Cruise Enhancement Feature of the Princess Cancellation Fee Waiver Program, you will receive 75% of the non-refundable fees in the form of a credit toward your next Princess vacation. That's a service provided by Princess Cruises.

And for those wanting additional benefits, Princess Platinum Vacation Protection doubles the limits of benefits for Emergency Evacuation/Repatriation, Accident & Sickness Medical Expense and Baggage/Personal Effects coverage under the Princess Travel Insurance Program and also

increases the Special Cancellation Enhancement Feature of the Princess Cancellation Fee Waiver Program's cancellation credit to 100% of the non-refundable fees.

With Princess Vacation Protection/Platinum Vacation Protection, if guests are delayed pre-cruise for a covered reason, they are eligible for up to \$500 per person to cover costs associated with catching up to the cruise. If they're delayed post-cruise for a covered reason, they are eligible for up to \$1,500 per person to cover associated costs. Alternatively, if guests opt to cancel their cruise after being delayed, under the Princess Cancellation Fee Waiver Program's Special Cancellation Enhancement they are eligible to receive cruise credits of 75% for Standard Vacation Protection and 100% for Platinum Vacation Protection.

Princess Vacation Protection is available for purchase up to the final payment due date of the voyage, even if your booking is already paid in full. So protect your investment with Princess Vacation Protection or Princess Platinum Vacation Protection!

The Princess Travel Insurance Program is underwritten by Nationwide Mutual Insurance Company and Affiliated Companies, Columbus, Ohio. This plan provides insurance coverage that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. If you have any questions about your current coverage call your insurer, insurance agent or broker.

### Princess Vacation Protection Standard

To obtain your state-specific Certificate of Insurance providing the terms, conditions and exclusions of the certificate, visit <http://www.affinitytravelcert.com/docs/nwepct01>

### Princess Vacation Protection — Platinum

To obtain your state-specific Certificate of Insurance providing the terms, conditions and exclusions of the certificate, visit <http://www.affinitytravelcert.com/docs/nwepct02>

Note that Princess Vacation Protection is not available to residents of Quebec or Puerto Rico

## Preparing for Your Cruise

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### Princess Vacation Protection FAQ

**Q:** Am I protected by my Princess Vacation Protection plan if my mother, who is not traveling with me, develops pneumonia and I have to cancel my trip to care for her?

**A:** Yes! Princess will refund the cancellation fees (up to the full value of the cruise vacation) if you have to cancel your trip because of a specified reason such as illness, injury or death of yourself, a traveling companion or either of your immediate family members.

**Q:** If I have a heart condition and am on continuing medication, am I protected if my heart condition flares up during my vacation?

**A:** Yes! Princess Vacation Protection provides reimbursement for conditions that are stable during the 60-days prior to purchase, so if you have had no changes in your health (even if you are on continuous unchanged medication), you would be protected.

**Q:** What if my condition did change prior to purchasing Princess Vacation Protection?

**A:** Rest assured, emergency evacuation benefits are still provided in the event of a medical emergency. Also, if you cancel your cruise vacation and do not qualify for cash reimbursement due to an unstable medical condition prior to purchase, you will have the benefit of cancel-for-any-reason protection from Princess.

**Q:** If my pet becomes ill and I have to cancel my trip as a result, will Princess Vacation Protection reimburse me?

**A:** Although you would not qualify for cash reimbursement, as an added feature for purchasing Princess Vacation Protection, Princess will provide a credit toward a future cruise equal to 75% of the cancellation fees imposed (100% if Platinum Vacation Protection is purchased) if you choose to cancel for an ineligible reason. This benefit is provided by Princess Cruises and/or Princess Cruisetours.\*

### Princess EZair®

You can now seamlessly coordinate air and cruise travel arrangements through our innovative Princess EZair® service, with real-time, competitively priced flights that complement your cruise itinerary. Unlike other major air booking websites, Princess EZair also protects you in the event of an airline delay with Late Arrival Protection — if you miss your cruise embarkation due to an airline delay or service disruption, Princess will work with the airline to provide flights to the next appropriate port at no additional air cost to you. It's part of our continuing commitment to make your vacation as carefree as possible.

Some of the advantages of Princess EZair include:

#### Competitive rates

Choose from a selection of flight options in real-time with prices comparable to most major airline retailers.

#### Late Arrival Protection

Take comfort in knowing that Princess is available 24 hours a day to help route you to the next appropriate port if your flight is delayed or cancelled — at no extra air cost to you.

#### Two pricing options

Choose from two pricing options based on your travel needs: Flexible — for those less certain of their travel arrangements, or Restricted — with typically lower rates for those with more certainty in their travel plans. And, you can compare both pricing options to determine which option best matches your travel needs.

#### No customization fee

You can choose your desired airline, flight, cabin level and requested ancillary services with no extra customization fee.

To learn more about Princess EZair, contact your travel agent, call 800.774.6237 or visit [www.princess.com/plan/ezair/](http://www.princess.com/plan/ezair/)

## Before You Leave

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- Boarding Passes, Travel Summary and Luggage Tags
- Princess Luggage Valet Service
- Pre-Pay Your Gratuity
- Casino Cash Advances
- Booking Shore Excursions
- Pre-Pay Beverage Packages and Princess Cellars
- Pre-Reserve Lotus Spa® Appointments
- Order Gifts and Services
- Princess Gift Card
- Princess Rewards Visa Card
- Ship Deck Plans

Assure yourself an even more wonderful getaway by taking a little time to customize your experience before you go. You can book popular shore excursions and Lotus Spa® appointments, arrange for flowers or a bottle of champagne to be delivered to your stateroom and much more. You can also view and print your Boarding Pass, Travel Summary and Luggage Tags - all through the Cruise Personalizer and Cruise Answer Place at [princess.com](http://princess.com).

### Boarding Passes, Travel Summary and Luggage Tags

Your Boarding Pass, Travel Summary and personalized luggage tags are available on the Cruise Personalizer. The Boarding Pass and Travel Summary verify your guest status throughout the embarkation process, from port security to cruise check-in. Your Travel Summary also includes your cruise summary, flights\*, itinerary, packages & transfers\*, important notices, pre-reserved shore excursions, Lotus Spa appointments, and Gifts & Services.

\*if purchased through Princess

There are two types of Boarding Passes: Regular and Preferred. Platinum or Elite members of the Princess Cruises Captain's Circle or guests booked in a Club Class mini-suite or suite will receive a Priority Boarding Pass.

### Printing Your Boarding Pass and Luggage Tags

Printing your boarding pass and luggage tags is fast and easy! Beginning 75 days prior to sailing, you can print your boarding pass and luggage tags once the booking is paid in full, you have accepted the Passage Contract, provided complete immigration information, and credit card registration and authorization.

From the Cruise Personalizer, you can email your Travel Summary to your friends and loved ones. Don't worry, we won't spam or sell their email addresses.

Simply choose which guest's documents you wish to send, then enter the email addresses you want to send them to.

### Princess Luggage Valet Service

Begin your vacation with Princess Luggage Valet Service. It's the ultimate convenience — your luggage is delivered from your home or office to your stateroom. No more hauling suitcases through airports or standing around at baggage claims. Your luggage can also be shipped home to you at the end of your vacation.

Reservations must be secured at least 35 days prior to your sailing date. For more program information and rates, contact us at 800.399.7350 from the U.S. or Canada or by email at [luggagevalet@princesscruises.com](mailto:luggagevalet@princesscruises.com).

It's a great way to make the beginning and conclusion of your luxurious journey even more carefree.

The Princess Luggage Valet Program is currently available for the following embarkation/disembarkation ports:

- Auckland
- Athens (Disembarkation Only)
- Barcelona
- Civitavecchia (Rome)
- Copenhagen
- Dover
- Dubai
- Ft. Lauderdale
- New York
- Los Angeles (Roundtrip Hawaii/Panama Canal cruises only)
- San Juan
- Seattle
- Stockholm
- Southampton
- Sydney
- Vancouver
- Venice
- Whittier (Anchorage)

\* Princess Luggage Valet is provided by DHL Worldwide Express and Federal Express. DHL Worldwide Express and Federal Express are independent companies and are not owned or operated by Princess. Princess reserves the right to modify or withdraw this service at any time. Additional terms and conditions apply.

## Before You Leave

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### Pre-Pay Your Gratuity

For your convenience, we're pleased to offer you the ability to pre-pay the gratuity that is included in your stateroom onboard at the end of your cruise. You can also utilize this service as a gift for someone else who may be cruising.

The gratuity amount is \$13.50 per guest per day for interior, oceanview and balcony staterooms, \$14.50 per guest per day for mini-suites (including Club Class mini-suites) and \$15.50 per guest per day for suites.

To take advantage of this service, log in to Cruise Personalizer to pre-pay online, or simply call 855.500.7690 and reference Special Service Item #0591. Pre-payment is available up to two days prior to departure.

### Casino Cash Advances

Charges for obtaining chips and tokens in the casino are limited to \$3,000 USD/AUD per day, up to a total limit of \$21,000 USD/AUD per person, per cruise and are only available if you have pre-registered a credit card with the Guest Service/Purser's Desk for Express Check-Out.

For inquiries, players should call 888.672.2582. Select option 2 to receive a call back for cash/credit inquiries or visit [www.oceanplayersclub.com](http://www.oceanplayersclub.com).

Guests requiring extensions to daily or cruise limits should contact our Casino Department at 888.672.2582. Select option 2 to leave a message and receive a call back for cash/credit information. Information and application forms can also be found at [www.oceanplayersclub.com](http://www.oceanplayersclub.com) under 'VIP Services'.

The minimum age for gambling on board is 18 years old.

### Booking Shore Excursions

Get the most out of your experience at port by booking a shore excursion. Princess® offers a variety of excursions perfect for families, sightseeing, adventure, and exploring wildlife and nature. You can book your shore excursion with Cruise Personalizer® from approximately 180 days before travel, and up to 5 days before you depart. Learn more about our ports and excursions.

### Pre-Pay Beverage Packages & Princess Cellars\*

Pre-paying beverage packages and cellars offers a great way to save time at embarkation. From a bottle of wine to beer specials to our All-Inclusive Beverage Package\* option that features cocktails, sodas and bottled water, there's a beverage package to quench every thirst.

To take advantage of pre-payment, log in to Cruise Personalizer to pre-pay online, or simply call 855.500.7690. Pre-payment is available up to two days prior to departure.

\*Please note: Beverage packages are calculated based on the total number of days of your cruise. All inclusive beverage package does not include bottles of wine; however, when purchased in the bars, dining rooms, or in the stateroom, will be available at a 40% discount from the menu price. Applicable to all bottles below \$100 retail. All inclusive beverage package is not currently offered on Sun Princess, Sea Princess or Diamond Princess, Emerald Princess and Golden Princess voyages departing from and returning to Australia and New Zealand.

### Pre-Reserve Lotus Spa Appointments

The Lotus Spa offers a tranquil environment where you can renew your mind and body with exotic spa therapies from around the world. As you embark on this sensory journey, you'll instantly achieve a blissful state of nirvana — leaving you completely revitalized as you welcome another day.

To help you achieve this revitalization, the Lotus Spa offers a full range of personalized spa treatments, including hair and beauty services, massage, sensuous wraps, aroma therapies and even teeth whitening.

Spa advance reservations are accepted between 120 to 7 days prior to departure. Guests must be 18 years or older to indulge in any body treatments and at least 16 years of age to utilize the fitness facilities. Youth Spa services are available to guests 13 years and older when accompanied by an adult. An automatic gratuity of 15%USD / 5% AUD is added to all spa treatments.

Visit the Cruise Personalizer® to pre-reserve your Lotus Spa appointment today!

## Before You Leave

### Order Gifts and Services

There's no better way to wish someone a great vacation than by having fantastic gifts sent right to their stateroom. Or treat yourself! We offer a variety of special gifts and services, including wine & spirits, flowers, special occasion packages, souvenirs and more. Please visit [princess.com](http://princess.com) to view a complete list of gifts and services and place your order on Cruise Personalizer or call 855.500.7690.

Most items available through Gifts & Services may be purchased up until 72 hours prior to embarkation, with the following exceptions: Special Occasion Packages, Renewal of Vows Packages, Celebration Packages, Honeymoon/Anniversary Packages (these items must be purchased no later than five days prior to sailing). Additionally, flower orders for Pacific Princess® must be ordered at least eight days prior to the sailing date as there is no florist on board.

### Princess Cruises Gift Cards\*

It's the one gift that fits all sizes and tastes. Great for holidays, birthdays, anniversaries or any occasion that deserves a little extra smile, the Princess Cruises Gift Card can be customized or available in increments of \$50, \$100, \$250, \$500, \$1,000, and \$2,000. It also can be used for virtually anything on board, or even contributions to cruise fares. Visit <http://www.princess.com/giftcard> to learn more and order.

\*At this time, Princess Cruises Gift Cards are only available for purchase by residents of the United States and Canada. Please note that Princess Cruises Plastic Gift Cards cannot be mailed to Canada, so Canadian residents wishing to purchase a Gift Card should select the Digital Card option. See <http://www.princess.com/learn/cruise-gifts-celebrations/overview/gift-cards/> for full terms and conditions.

### Princess Cruises® Rewards Visa® Card

Earn onboard rewards!

Enjoy incredible benefits with the Princess Cruises Rewards Visa Card.

- NO annual fee<sup>1</sup>
- NO foreign transaction fees<sup>1</sup>
- Earn 10,000 BONUS points after your first Princess Cruises Rewards Visa purchase<sup>2</sup>
- Earn DOUBLE points on all Princess purchases—on board and ashore<sup>3</sup>
- Redeem points toward Princess cruises with NO blackout dates, cruise discounts, airfare discounts, Lotus Spa treatments & other onboard amenities<sup>4</sup>

Don't wait—start earning points TODAY! Apply at [princessvisa.com/PC50](http://princessvisa.com/PC50) or call 800.307.

<sup>1</sup>Offer subject to credit approval. If, at the time of your application, you do not meet the credit criteria previously established for this offer or the income you report is insufficient based on your obligations, we may not be able to open an account for you. This offer is available to new card members only and to applicants who are residents of the United States, with the exception of Puerto Rico and other US territories. For information about rates, fees, other costs, the reward program rules, and benefits associated with the use of the credit card program, please see the Terms and Conditions at [princessvisa.com/PC50](http://princessvisa.com/PC50).

Annual Fee: \$0.0% introductory APR on balance transfers will apply for the first 15 billing cycles that immediately follow each balance transfer made within 45 days of account opening (the "Introductory Period"). For purchases, and balance transfers after the Introductory Period, the variable APR is 15.24%, 20.24% or 25.24% depending upon our review of your application and your credit history at account opening. The variable APR for cash advances is 26.49%. The APRs on your account will vary with the market based on the Prime Rate. The minimum monthly interest charge will be \$0.50. Balance Transfer Fee: 3%(min. \$5). Cash Advance Fee: 5% (min. \$10). Foreign Transaction Fee: 0%. The fee for the purchase of cash equivalent transactions (purchase of money orders, traveler's check, foreign currency, lottery tickets, gambling chips or wire transfers): 5% (min. \$10). This information is accurate as of 1/30/18 and is subject to change after this date. Contact 800.307.0341 or visit [Princessvisa.com/PC50](http://Princessvisa.com/PC50) for updated information and for more information about the terms of this offer.

<sup>2</sup>Bonus Points: Ten thousand (10,000) bonus points will be awarded at the close of the first billing statement in which you make your first purchase or balance transfer and will then be credited to your Princess Cruises Rewards Visa Signature Card or your Princess Cruises Rewards Platinum Visa Card Account. Balance Transfer Bonus Points: Earn one point per \$1 in balance transfers that post to your Princess Rewards Visa in the first 30 days after your new account is opened, up to a maximum of 5,000 points. There is a fee for balance transfers. Balance Transfer Checks and Convenience Checks do not qualify for balance transfer points. See the Terms and Conditions for complete details about the offer.

<sup>3</sup>Earning Points: Cardmembers will receive one (1) Princess Point for every one U.S. dollar (\$1.00) of Net Purchases made on the Account rounded to the nearest dollar and two (2) Princess Points for every one U.S. dollar (\$1.00) of Net Purchases from Princess Cruise Lines including online and onboard purchases. Cash Advances are not eligible for points.

<sup>4</sup>The Princess Cruises Rewards Program offers cardmembers the opportunity to earn rewards toward discounted, reduced, and even free cruise redemptions. Taxes and fees may apply. Cardmembers will be responsible for all charges incurred in connection with their cruise (including travel to port of departure). Additional charges may include, but are not limited to, gratuities, onboard purchases and other charges. Other cruise-related redemption options are available such as onboard spa experiences and merchandise offers. See the Terms and Conditions for complete details about this offer.

The Princess Cruises Rewards Visa Card is issued by Barclaycard pursuant to a license by Visa USA Incorporated. Visa is a registered trademark of Visa USA Incorporated.

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### Ship Deck Plans

We make it easy for you to get to know your ship. With industry-leading interactive deck plans and virtual tours, you'll be able to see your ship before you board.

To learn more about your ship, visit <http://www.princess.com/learn/ships/> and select the ship you'll be sailing on.

## What to Bring

- Clothing Recommendations
- Packing for Your Vacation
- Restricted Items
- Valuables
- Alcohol Policy

Now that you've done all the necessary planning before you go, we'll review the items you may need to make your time with Princess the best vacation ever! Visit the Cruise Personalizer and download the pre-cruise checklist to make sure you have all the important documentation you need before you depart on your Princess vacation!

### Clothing Recommendations

You should dress for a cruise with Princess the same way you would for any stylish land-based resort.

Casual sportswear, including shorts, lightweight pants and jogging suits, is the order of the day both at sea and ashore in hotter climates.

We recommend you bring a sweater, a jacket or an all-weather coat for cool evenings, and for shore excursions, depending on your destination. Due to unpredictable weather, don't forget a hat or visor and a collapsible umbrella. Please be sure to bring proper clothing for visits to religious sites. You'll also want low-heeled, rubber-soled shoes for strolling on deck, as well as comfortable walking shoes or sandals to wear.

Princess makes it easy to know what to pack and what to wear when you're dining on board our spectacular ships. There are two designations for dress codes: Smart Casual and Formal.

#### Smart Casual

Guest attire should be in keeping with what they would wear to a nice restaurant at home.

- Skirts/dresses, slacks, blouses and sweaters for women
- Pants and open-neck shirts for men

Inappropriate dinnerwear, such as pool or beach attire, shorts, ball caps and casual jeans (with fraying and/or holes) are not permitted in the dining rooms. Shoes must be worn.

#### Formal

When formal nights are held, please observe the dress code in the Traditional Dining and Anytime Dining venues for the enjoyment of all our guests.

- Evening gown, cocktail dress, or elegant pant suit for women
- Tuxedo, dark suit or dinner jacket and slacks for men

Length of Cruise	Number of Formal Evenings	Number of Smart Casual Evenings
1 - 4 Days	None	All
5 - 6 Days <sup>†</sup>	1 <sup>†</sup>	4 - 5
7 - 13 Days	2	5 - 11
14 - 20 Days	3	11 - 17
21 - 28 Days	4	17 - 24
29+ Days	5 minimum*	24+

\*For full World Cruises, there are approximately 9 formal nights, of which 2 - 3 are scheduled per cruise segment.

<sup>†</sup> Some short cruises do not have formal nights.

### Packing for Your Vacation

Follow these important luggage reminders:

- Essential medicines, travel documents, valuables and breakables should be hand-carried in your possession at all times.
- Many domestic airline carriers now impose excess baggage fees for one or more bags and bags weighing over 50 lbs., so check with your carrier regarding weight restrictions.
- Princess will make every effort to assist you in safeguarding your belongings. But remember, you are responsible for your possessions at all times. Princess is not responsible for money, jewelry, cameras, binoculars, documents or any other articles you retain in your personal control.
- All luggage should have a sturdy personal identification tag that will not be lost or damaged in the course of typical airport and trucked luggage handling.
- On journeys including air travel, luggage will be subject to a considerable amount of handling so we recommend that your luggage be of sturdy construction.

## What to Bring

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- Princess recommends that your travel protection is adequate enough to cover any possible loss or damage which may occur. Any loss or damage caused by Princess or an airline must be reported immediately to the responsible party.

### Valuables

We strongly recommend you hand-carry all valuables and breakables, including jewelry, electronics and cameras as well as any medications. Please read the Passage Contract for limitations and responsibilities for lost items and baggage.

### Restricted Items

The following items must not be allowed on board without valid lawful reason:

- All firearms are strictly forbidden onboard any vessel (these may only be carried if specifically authorized by the Princess Cruises Security Officer), an exception to this rule are Law Enforcement Agents acting in an official capacity
- All ammunition unless authorized by Princess Cruises Security Officer
- Imitation firearms
- Pellet guns
- All explosives including explosive devices, detonators, smoke cartridges, grenades, mines, explosive military stores, imitation explosives (unless specifically authorized for training purposes), imitation devices, fireworks and flares
- Sharp pointed weapons
- Knives (with a blade over 7cm in length). (Unless specifically authorized for personnel who in the normal course of their duties on board the ship require to be in possession of a knife with a more substantial blade, i.e. Galley Staff and Deck Ratings)
- Diver's knives, unless accompanied by other diving/snorkelling equipment and a valid diving ID Card/License
- Flick knives, gravity knives, switchblades or lock knives regardless of blade size
- Swords, swordsticks and umbrellas containing sword blades
- Open razors such as cutthroat razors
- Spears and spear guns
- Truncheons
- Archery equipment including crossbows and bolts
- Blow pipes
- Catapults
- Hookah Pipes
- Knuckle dusters, clubs, coshes and rice flails
- Stun Guns, Tasers or any other electroshock device
- Items containing incapacitating substances such as gas guns, tear gas sprays, mace, phosphorus, acid and other dangerous chemicals that could be used to maim or disable
- Inflammable substances, unless carried in limited quantities and in accordance with company instructions, e.g. petrol, methylated spirits, paint thinners, etc.
- Any other item made, adapted or intended for use as an offensive weapon
- Surfboards (Boogie boards no longer than 42 inches in length are allowed)
- Scooters (only permitted if used for mobility)
- Hoverboards, heely shoes, segways
- Drones (Unmanned Aerial Vehicles – UAVs, Remote Piloted Aerial vehicles – RPAs, or any other remote controlled aerial devices/toys)

\*The above list is not exhaustive. The Ship Security Officer and Staff Captain are authorized to make a professional judgment as to the legality of any item, declared, detected or discovered.

### Alcohol policy

As provided in the Passage Contract, guests agree not to bring alcoholic beverages of any kind onboard for consumption, except one bottle of wine or champagne per adult of drinking age (no larger than 750 ml) per voyage, which will not be subject to a corkage fee if consumed in the stateroom. Additional wine or champagne bottles are welcome but will incur a \$15 corkage fee each, irrespective of where they are intended to be consumed. Liquor, spirits or beers are not permitted. Please remember that luggage will be scanned and alcohol outside of our policy will be removed and discarded.\*

Alcoholic beverages that are purchased duty free from the ship's gift shop or at ports of call, will be collected for safekeeping and delivered to the guest's stateroom on the last day of the cruise. A member of the ship's staff will be at the gangway to assist guests with the storage of their shoreside alcoholic purchases while our Boutiques staff will assist guests with shipboard alcoholic purchases.

\*Princess Cruises is not responsible for any alcoholic beverages removed and discarded by shoreside security staff. Such items are not eligible for monetary refund or replacement.

## Travel & Transportation

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- Port Driving Directions
- Transfers

- Travel Tips
- En Route Delays

- Safety Ashore

### Port Driving Directions

We've put together embarkation port guides that provide details — including driving directions, parking information, luggage handling tips and more for your reference! Embarkation guides are available on the Cruise Personalizer.

Guests who are driving should arrive at the pier two - three hours prior to sailing time. Guests who arrive earlier than recommended will have to wait until embarkation begins.

For sailings from Port Everglades (FLL), Vancouver (YVR), San Francisco (SFO), Los Angeles (LAX), New York (NYC), and Seattle (SEA), guests may obtain information and parking rates by contacting the port parking contact as listed below:

Ft. Lauderdale - Port Everglades  
954.468.3680

Vancouver - Canada Place  
604.684.2251 or 604.681.8306 or 800.665.0050

Los Angeles - San Pedro World Cruise Terminal  
310.547.4357

New York - Brooklyn Cruise Terminal  
718.246.2794 x303

San Francisco - Pier 27  
<http://parking.impark.com>

Seattle - Pier 91  
206.783.4144

### Transfers

If you purchase a Princess airport-to-ship transfer or Cruise Plus® hotel package, you'll be met by a uniformed Princess representative at the embarkation port airport.

For domestic U.S. flights, you'll be met near the luggage claim area. For international flights, you'll be met after you exit the secure customs area. Make sure you claim all your luggage prior to exiting the luggage claim area.

From the airport, you'll be transferred to your ship or hotel. But if you haven't purchased your air travel arrangements from Princess, please be sure to provide your independent flight arrangements on the Cruise Personalizer no later than 15 days prior to sailing or we cannot guarantee that transfers will be provided.

If you require special assistance, be aware that lift-equipped transportation may not be available in your port of embarkation or disembarkation. Arrangements must be secured in advance to accommodate your needs.

For transfer arrangement details, please contact your travel agent, call 800.774.6237 or visit the [Cruise Personalizer](#).

### Travel Tips

For the latest information regarding what to bring, what to leave at home, and what to generally expect while traveling, please visit the Transportation Security Administration website at <http://www.tsa.gov/>.

For current travel warnings issued by the State Department for countries Americans should avoid, please visit the U.S. Department of State website at: [http://travel.state.gov/travel/cis\\_pa\\_tw/tw/tw\\_1764.html](http://travel.state.gov/travel/cis_pa_tw/tw/tw_1764.html).

For current travel warnings issued by the Government of Canada for countries Canadians should avoid, please visit <http://travel.gc.ca/travelling/advisories>.

For general travel information issued by the State Department, please visit the U.S. Department of State website at <http://travel.state.gov/>.

For general travel information issued by the Government of Canada, please visit <http://travel.gc.ca/travelling>.

### En Route Delays

If you encounter unforeseen flight- or weather-related delays on sailing day, we suggest you immediately advise an airline representative at the airport that you are a cruise guest destined for sailing that day. Typically, airlines are able to arrange alternative flights at the airline counter for guests to continue with their travel to the point of embarkation. It is the airline's responsibility to make alternate flight arrangements resulting from a delay or cancellation.

## Travel & Transportation

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In the event costs are incurred, you are responsible for out-of-pocket expenses. If you have purchased travel protection, costs incurred as a result of trip delay are likely to be covered by Trip Delay protection. Please be sure to keep all receipts for submission and contact your travel plan administrator for assistance and clarification.

If your delay involves missing the ship in the port of embarkation, you must immediately contact the En Route Desk to confirm that you will be permitted to join the vessel at the next port of call. In certain instances, you will not be permitted to join the vessel at the next port if the late embarkation will result in a violation of the Passenger Vessel Services Act (PVSA), or if you do not have the proper documentation (such as a passport or visa) to continue travel.

Upon learning your new flight arrangements, we ask that you immediately contact Princess with your new flight information for our records. You may call us toll-free at 800.545.0008. This special number is operational only in the United States and Canada.

If you are outside of the United States and Canada, you can reach us at 13 24 88 (within Australia), 0800 780 717 (within New Zealand), 0843 373 0333 (within the United Kingdom), or 661-284-4410 (all other countries). Princess representatives are available to answer this en route line 24 hours a day, 7 days a week.

After-hours support is available in the event of en route delays. These calls will be routed to our customer service centers in Australia or the United Kingdom, subject to the time of call. Our representatives will record your new flight information into your booking record.

If you have purchased Princess EZair®, we offer Late Arrival Protection to the next appropriate port of call should you miss your cruise embarkation due to an airline delay or service disruption. Contact the En Route Desk for assistance. Note that Late Arrival Protection covers air costs only and you are responsible for the cost of accommodations, meals and other incidentals. If you have purchased travel insurance, please keep your receipts and contact the plan administrator for possible reimbursement of these expenses.

If you have purchased Princess Vacation Protection and Princess EZair® and experience a delay reaching your cruise or land package, and you require assistance booking accommodations and transfers, please contact On Call International toll-free at 866.509.7712, or from outside the U.S. or Canada call collect at 603.894.9386. Payment is required up front for these arrangements, but can be submitted to the plan administrator for reimbursement of eligible expenses after your trip. Once your new arrangements are confirmed, the representative at On Call International will contact the En Route Desk to provide us with the details.

If your checked baggage is delayed or misdirected by a common carrier, immediately report this to the carrier. Once you arrive on board, report this delay to the Guest Services Desk, providing the claim number and bag description.

As a courtesy, the onboard staff will assist in following up with the airline; however, any costs incurred in forwarding the luggage to the ship is at the guest's expense. Guests who have purchased travel protection should verify with their policy carrier regarding Baggage Protection, which may include baggage delay coverage. Please keep all receipts for submission and contact your travel plan administrator for assistance.

**Important:** The En Route numbers provided above are for unforeseen delays. If you have any other questions, please contact your travel agent. Princess is not responsible for any airline delays.

## Travel & Transportation

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### Safety Ashore

Our primary concern at Princess is your safety and security. We are in continuous contact with authorities concerning any travel advisories that might impact our cruises.

If the U.S. State Department advises against travel to specific locations we visit, we will make the necessary changes to the published itinerary. Although such itinerary changes occur infrequently, please understand that these changes are for your own safety and security and are beyond our control.

We remind all of our guests that they must ultimately assume responsibility for their actions while ashore. In this regard, we would like to remind you of some common sense precautions when visiting ports of call:

- Travel with others and stay in open public places.
- Dress down conservatively and minimize the amount of jewelry you wear.
- Take care of handbags, cameras and valuables.
- Be aware of your surroundings and the people around you.
- Use discretion when handling cash publicly. Separate money for small and large purchases to avoid showing a large amount of cash. Have gratuities ready.
- Do not provide personal information to persons you do not know.
- Exercise extra caution when exploring during the hours of darkness.
- Do not accept rides from unofficial taxis; look for certification and proper licenses.
- If confronted by a criminal, just remember that money and valuables can be replaced.
- Consider going ashore on a Princess Cruises tour or other organized group; independent guests touring on their own should be particularly vigilant.
- Do not leave drinks unattended when in bars or restaurants.
- If you are involved in an auto accident, only stop in locations you consider safe in order to exchange vehicle information.
- Do not travel in rural or deserted roads and areas.
- Keep well clear of any gathering crowds or demonstrations.

We thank you in advance for following these recommendations, which we believe will enhance the enjoyment of your cruise.

## Onboard Experience

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- Onboard Atmosphere
- Special Occasions
- Alcohol Age Restrictions
- Smoking Policy
- Laundry Services
- Cashless Cruising
- Onboard Currency
- Shopping On board
- Gratuities
- Stateroom Amenities
- Television Programming
- Princess Medical Centers
- Healthy Practices
- Medical Services
- Daytime Activities
- Religious Services
- Princess Cruises Captain's Circle
- Future Cruise Sales

Our world revolves around you. As we sail from one fabulous port to another, you'll be the center of our universe. Our dedicated shipboard staff is there to attend to your every need. And warm smiles will greet you everywhere you go.

### Onboard Atmosphere

Everyone at Princess is committed to ensuring you have a great time on your cruise. So, to preserve a relaxed and friendly atmosphere on board, we ask that you observe a few guidelines.

- When formal nights are held, please observe the dress code in the Traditional Dining and Anytime Dining venues for the enjoyment of all our guests. For details regarding this, please see the section on [Formal Wear](#).
- Inappropriate dress such as pool or beach attire, shorts, ball caps and casual jeans (with fraying and/or holes), is not permitted in the dining rooms.
- Should you wish to videotape on board during your cruise, please feel free to do so. However, videotaping the onboard entertainment performances is not allowed for copyright reasons.

### Special Occasions

Princess makes your birthday, wedding, honeymoon, anniversary or renewal of vows even more memorable. When you're on board a cruise with Princess, you're surrounded by warm, caring people dedicated to making each day a celebration. And for those times in your life that are special, we've created a collection of memorable Celebration experiences to help you savor those moments for years and years to come.

If you or your travel agent advise us of any occasions of particular importance at least 45 days prior to your departure, we'll set our "special occasion" staff in motion to spotlight your special event in the dining room or with our special packages and fabulous "extra mile" service.

Choose from a selection of our Celebration offerings, with extra touches like flowers, wine and champagne. To order a gift or to plan a special event, [review our selections and complete the order form](#).

### Alcohol Age Restrictions

The legal drinking age of 21 years\* is always observed on board and proof of age may be required. All onboard staff are trained to take their responsibility to not serve alcohol to underage guests seriously. The age restrictions are clearly posted in the bars.

\*For guests on cruises originating from Australian, European and Asian ports other than Japan, the minimum age limit for drinking is 18 years of age or older (20 years of age or older for Japan).

### Smoking Policy

The legal purchasing and smoking age of 18 (19 while in Alaska\*) years or older is always observed on board and proof of age may be required.

Keeping the comfort of our guests a priority, and in consideration of consumer studies which show smokers are a small minority of guests, Princess has implemented the following smoking policy:

Designated Smoking Areas clearly marked "Designated Smoking Areas" are available on board and include a sufficient number of ashtrays that are emptied regularly. Generally, these areas include cigar lounges, a section of the nightclub, as well as a portion of the open decks. As a safety precaution, guests are reminded to properly dispose of cigarettes, cigars and pipe tobacco, which are never to be thrown overboard as these may be sucked back into the ship and cause fires.

\*For guests on cruises originating from Japan, the minimum age limit for smoking is 20 years of age or older.

Princess Cruises prohibits smoking in guest staterooms and balconies. This policy reflects the preferences of a vast majority of our guests who value having their primary living space (both stateroom and balcony) smoke-free. As balconies

## Onboard Experience

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are a hallmark of Princess Cruises, we believe it is important to keep this peaceful space clear of smoke. Violations to this policy will result in a \$250 fine for each occurrence, which will be charged to the guest's stateroom account. Keeping with the global trend toward more restrictive smoking policies and honoring the wishes of our guests, we feel this change will enhance our onboard experience.

### Electronic Cigarettes

The use of electronic cigarettes are permitted within the confines of the guest's stateroom (balcony not included) and within designated smoking areas only.

### Laundry Services

Take advantage of our onboard laundry and professional cleaning service for a nominal fee. All laundry is returned within 48 hours or on the same day with our express service. We also offer self-service coin- or token-operated laundrettes.

Full suite guests and Elite Captain's Circle members also enjoy complimentary laundry and professional cleaning service, except for Presto (same day) service, which carries a charge.

For your convenience, Princess vessels have self-service laundrettes where washers, dryers and laundry products are available for a nominal charge. Please note that irons/ironing boards are available in the self-service laundry rooms. Ironing and using personal clothes steamers are not permitted in any stateroom. Although rare, on certain itineraries, environmental regulations relating to the consumption of water may impact the operating hours of the laundrettes. These restrictions, when applicable, will be posted in the *Princess Patter*, or *Princess@Sea* (where applicable).

### Cashless Cruising

One of the best things about cruising with Princess is the convenience of being able to sign for all your expenses and have them charged to your stateroom.

When you check-in for your cruise, you'll receive a Cruise Card (a personal identification card). The Cruise Card is used to access your personal shipboard account to which all purchases are charged.

An itemized statement will be delivered to your stateroom prior to disembarkation. By providing your credit card in advance, you are automatically registered for Express Check-Out. There is no need to visit the Guest Services/Purser's Desk to settle your account. We accept U.S., Canadian, British and Euro currencies, and traveler's checks. Express/Optima®, Diners Club/Carte Blanche®, China Union Pay Credit and/or Debit Cards, Discover® Network, the JCB Card®, MasterCard® and Visa® are also accepted. Those paying by traveler's checks or cash will be required to leave a cash deposit with the Guest Services staff at the beginning of the cruise.

### Onboard Currency

Unless noted, onboard currency is in U.S. dollars. However, on Emerald Princess,® Golden Princess,® Majestic Princess,® Ruby Princess,® Sea Princess,® and Sun Princess® itineraries operating in Australia, the onboard currency is in Australian dollars.

For your convenience, Currency Exchange Machines for the exchange of foreign currencies are available on vessels sailing out of European ports and on selected exotic itineraries. Automated Teller Machines (ATM) are also available on selected vessels. Use of such machines may involve transaction fees that are subject to change without notice. Please visit the Guest Services Desk for more information.

### Shopping On Board

*Porthole Magazine* voted Princess Cruises the "Best Onboard Shopping" for 10 consecutive years, so don't miss out on the incredible tax and duty-free savings available in The Shops of Princess on board. Find your favorite brands of cosmetics, fragrance, jewelry, apparel, fine gifts, chocolates and, of course, liquors and spirits. You will also discover exclusively designed Princess Cruises styles as well as items our buyers have sourced directly from your ports of call to help commemorate your cruise. Don't worry if you forgot to pack something. We stock all of the essentials in The Shops of Princess.

We also offer an extra 10% savings the first two days of the voyage (excluding Chanel fragrance & cosmetics and designer watches).

## Onboard Experience

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### Gratuities

During your cruise, regardless of which Princess ship you choose, you will meet staff who provide you with excellent service. Crew members often rotate to different vessels within the Princess fleet which helps to maintain our high standards on every ship. These dedicated workers reflect our philosophy that all crew on all ships are but one family who share in our success.

To simplify the tipping process for our guests, a discretionary gratuity of \$14.50 USD per guest per day for interior, oceanview and balcony, \$15.50 USD per guest per day for mini-suites (including Club Class) and \$16.50 USD per guest per day for suites (including children) will be automatically added to your shipboard account on a daily basis. This gratuity will be shared amongst those staff who help provide and support your cruise experience, including all waitstaff, stateroom stewards, buffet stewards, and housekeeping staff across the fleet. Casino dealers and youth staff do not share in these gratuities, as not all guests utilize these services.

For your convenience, this gratuity can be pre-paid online via Cruise Personalizer. Alternatively, you may call us at 1-855-500-7690 and reference Special Services item number 0591. Pre-payment is available up to 2 days prior to departure.

A 18% gratuity is added to bar charges and dining room wine accounts. This is shared amongst the beverage staff and their support staff. There is also a 15% gratuity (5% on Australian-based ships) added to all spa services and fitness classes offered in the Lotus Spa®, Salon and Fitness Center. We know you'll find these services onboard exemplary.

Casino dealers and youth staff do not share in these gratuities, as not all guests utilize these services.

### Stateroom Amenities

The little extras you find in the best hotels — fresh fruit (by request), evening bed turn-down, chocolates on your pillow, complimentary shampoo, conditioner and body lotion — are provided in every stateroom. Bathrobes are available upon request from your stateroom steward for your comfort and convenience.

For those of you who wish to enjoy a relaxing drink in the privacy of your stateroom, bottles of liquor and stateroom bar packages are available for purchase at non-duty-free prices through room service or from designated bar locations.

Mini-suites include a welcome glass of champagne, two televisions, a sitting area and a spacious closet, while full suites offer all of these premiums plus amenities such as a DVD/CD player and free access to a DVD library (not available on ships with Video on Demand). Full suite guests also enjoy complimentary laundry and professional cleaning services, use of the Lotus Spa® Thermal Suite (on select ships), one-time free mini-bar setup and use of our Priority Disembarkation Lounge.

Each stateroom has other luxuries for your convenience, such as a private safe and refrigerator. In addition, each room is equipped with a 110-volt, 60-cycle alternating current (AC) with standard U.S. plug fittings. Please ask your stateroom steward to check your appliances for suitability before use if you have any questions. All ships are equipped with an electric hair dryer in every stateroom.

### Television Programming

Getting away from it all doesn't mean being out of touch when you sail Princess Cruises! Every stateroom on our ships features an impressive selection of movies and satellite programming. Our live programming offers a wide variety of channels to help our guests stay on top of news, sports, and special events around the world.

While sailing in the Americas and Europe, our guests will enjoy access to ESPN programming, Fox News, MSNBC, CNBC, and BBC World News. A large selection of sporting and special events are also available throughout the year!

Our dedicated UK vessels will receive programming tailored specifically for our UK guests. We are pleased to offer programming from BBC World News, Sky News UK, Sky Sports News UK, BBC HD, ITV and Sport 24. We also offer a selection of special live events including Premiere League Soccer and more.

While sailing in Australia, we are pleased to offer ESPN International, Fox News, MSNBC, CNBC, BBC World News, Sky News Australia, Sky Sports Australia, Sky Business News Australia and Sport 24 network. Throughout the year our guests will also enjoy a large variety of special events including such programming as the Academy Awards, Melbourne Cup, NRL Rugby, and AFL.

While sailing in China, our guests will enjoy the best of both International and Domestic programming. We are proud to offer English-language news coverage through Fox News, MSNBC, CNBC, and BBC World News. We offer a wide variety

## Onboard Experience

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MSNBC, CNBC, and BBC World News. We also offer Japanese channels NHK News and NHK Sports.

Our state-of-the-art Video on Demand programming is available on many of our vessels. For questions as to whether this service is available on a particular vessel, please contact our customer service team at 800-774-6237. In addition to our satellite programming, we have a large variety of content available to watch at your convenience with the touch of a button. All content featured on our Video on Demand platform is offered free of charge for the enjoyment of our guests. This exciting technology is available to all cabins onboard these vessels.

Vessels not equipped with Video on Demand are also provided with a very exciting line-up. A large selection of hit movies and TV programs are available throughout the voyage.

Closed- and/or Open-Captioned programming is available on all Princess ships. As well, most onboard theaters are equipped with assistive listening devices. Please check with Guest Services for more information. Please note that captioning may not be available for many programs from an international satellite source. This is a limitation of what is available to the maritime market and not a decision made by Princess. We will always make captioning available for our guests whenever possible.

\* Ship television programming is not guaranteed at all times due to the nature of satellite communications, which are subject to itinerary and possible disruption from weather patterns and various obstructions. Also, Internet access via satellite is significantly slower than high-speed connections on shore.

### Princess Medical Centers

Princess Cruises medical centers are staffed by qualified, licensed healthcare staff who, in addition to routine office hours, are available 24 hours a day. Our medical centers are well equipped to handle most medical conditions.

All Princess Cruises medical facilities meet or exceed the healthcare guidelines established by the American College of Emergency Physicians (<http://www.acep.org/Content.aspx?id=29980>). In addition, our medical centers proudly hold the distinction of being accredited to international healthcare quality standards and certified to ISO 9001:2015.

### Healthy Practices

The health of our guests and crew are our highest priority. We have implemented several sanitation measures on board which are designed to prevent and contain illnesses on our ships. These procedures meet or exceed standards set by the U.S. Centers for Disease Control and Prevention.

Hand washing is the single most important measure you can take to prevent the spread of infections. To help maintain a healthy environment, please wash your hands frequently and thoroughly with soap for at least 20 seconds, and rinse them well. Use a paper towel to turn off the faucet and open the door. Hand sanitizers are available in select locations around the ship however as they are only partially effective against norovirus, they should be used after and not instead of hand washing, particularly before eating at self-service restaurants.

Always cover your nose and mouth with a tissue when you cough or sneeze. Throw the tissue in a trash bin after you use it and wash your hands. If no tissues are immediately available, sneeze or cough into the top of your arm rather than your hands.

Should you experience any symptoms of vomiting or diarrhea, it is very important that you return to your stateroom and immediately report your illness to the medical staff.

### Medical Services

Our medical centers are primarily intended to provide acute care for illness and accidents that may occur while on vacation and are not intended to provide long term care for patients with chronic illnesses or as a substitute for regular health care.

All of our onboard medical facilities meet or exceed the standards established by the American College of Emergency Physicians. In addition to twice-daily office hours, medical staff are available 24 hours a day in the event of an emergency.

Charges for medical services will be added to your shipboard account, and you will be provided with an itemized account to submit to your insurance company. Important: Princess ships are of Bermudan and British registry. Verify with your insurer if your coverage applies outside the United States, or purchase appropriate travel insurance.

## Onboard Experience

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### Daytime Activities

What do you want to do today? The choices are endless, from invigorating activities to more relaxing pursuits. With Princess you'll discover an incredible array of options that make each day a delightful new adventure.

#### Princess Patter and Princess@Sea\*

Our onboard, daily newsletter, *The Princess Patter*, keeps you up-to-date with all the latest happenings during your cruise, so make sure to check it out each day.

Princess@Sea is a complimentary onboard web service offering quick and convenient access to valuable information directly on your mobile device. The day's events and activities, the ability to review the ship's itinerary, port guides, restaurant menus, access to your stateroom account, plus Princess@Sea Messenger allowing free text messaging, are all available at your fingertips. Simply connect to the ship's Wi-Fi once onboard, and Princess@Sea will be the default page that appears. It even operates in "Airplane Mode." No cellular or data charges required.

#### Lotus Spa® and Fitness Center

Our goal at Princess is to return you to the world renewed in body, mind & spirit. The Lotus Spa offers a sensational selection of services and treatments from facials, scrubs and massages to hot stone therapy, body therapy and body wraps, as well as a full-service salon should you choose to beautify after you unwind. The Lotus Spa Fitness Center offers fitness programs designed to help you maximize your wellness with personal training and classes such as Body Sculpt Boot Camp, Results-Based Training and TRX suspension training. The Lotus Spa Fitness Center also features world-class exercise equipment so you can tone on your own.

\*Lotus Spa reservations are not available for guests under the age of 18. Nominal fees apply.

#### The Sanctuary\*\*

Perfectly complementing the services of the Lotus Spa® is the adults-only on-deck retreat. The Sanctuary offers a relaxing alternative to the myriad outdoor activities and entertainment available elsewhere throughout the ship. Solitude seekers will be able to retreat to this plush, outdoor spa-inspired setting with signature beverages, balanced menu options, massages and attentive service.

\*\*Not available on Pacific Princess.\* Nominal fees apply.

### Sports

Ships offer a wide range of activities, including ping pong, shuffleboard, a jogging track and a sports court for basketball and volleyball.†

†Facilities may vary by vessel.

### Enrichment Programs\*

From enrichment lectures to cooking demonstrations, Zumba and crafts, these programs are designed to make learning fun.

\*Enrichment lectures are available on voyages eight days or longer.

### Religious Services

We respect our guests' religious beliefs and invite them to practice on their own or with their fellow guests. Guests who wish to lead religious services may volunteer by contacting the Guest Services desk or a member of the Cruise Staff. In some cases, our shipboard staff will lead services. However, Princess Cruises does not place clergy on board our vessels.

Clergy traveling as guests onboard our vessels are welcome to conduct services while sailing. They should leave their name, cabin number, and services offered at the Guest Services Desk and they will be contacted by a member of the Cruise Director's Staff. Approval of services will be made based on schedule suitability, appropriate onboard supplies, etc. Please bring your Letter of Celebret or Letter of Good Standing with you to provide to the onboard staff.

Please note that during Passover, there will be a Seder service (including Passover meal) held onboard. For Hanukkah, services are available and will be guest-led with wine, Challah bread, prayers and an electric Menorah (no candles or live flames) provided by Princess. Supplies are present and available for anyone who wants to lead the service at 5:30 PM on Friday evenings.

If you would like to bring on your own Menorah, you may. However, since candles are prohibited onboard all Princess ships, it must be electric (no live flame).

## Onboard experience

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### Princess Cruises Captain's Circle

The Princess Cruises Captain's Circle® is one of the richest loyalty programs at sea. As a Member, you enjoy special offers and an array of incredible rewards – and at each new level, you qualify for increased benefits. Simply complete your first Princess voyage to become a Member. And because we count both days sailed and completed voyages, reaching higher levels of membership is easier than ever.

**Gold Member Eligibility:** After your 1st completed cruise

**Ruby Member Eligibility:** From your 4th-5th cruise, or 31-50 cruise days

**Platinum Member Eligibility:** From your 6th – 15th cruise, or 51 – 150 cruise days

**Elite Member Eligibility:** From your 16th cruise on, or 151+ cruise days

### Princess Captain's Circle Host

A Princess Captain's Circle Host on each sailing assists with exclusive "Member-only" onboard events and ensures all Members receive their benefits.

Note: Members are eligible for a higher tier level on the next cruise following completion of necessary cruises and/or cruise days. Guests who sail alone in their stateroom and pay the exclusive occupancy rate and guests who pay for and sail in a full suite (mini-suites excluded) receive credit for two cruises.

### Future Cruise Sales

Princess Future Cruise Consultants are on each Princess ship to help you plan your next vacation. With a fully refundable deposit of just \$100 per person, you can earn a free shipboard credit of up to \$150! There are two options to choose from – either book onboard, or if you're unsure of your future travel plans simply purchase a low deposit that can be placed on a new booking within the next two years. And best yet, you can continue to work with your travel agent, or have the option to book directly with Princess. This is exclusive to guests onboard, so don't pass up the opportunity to take advantage of this incredible offer! Visit the Future Cruise Sales office on your next Princess voyage!

#### Length of Voyage Free Shipboard Credits

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17-44 days	\$125 inside/outside, \$150 balcony/mini-suite/suite
11-16 days	\$75 inside/outside, \$100 balcony/mini-suite/suite
7-10 days	\$25 inside/outside, \$50 balcony/mini-suite/suite
3-6 days	\$15 inside/outside, \$25 balcony/mini-suite/suite

## Youth & Teen Programs

- Children and Teen Programs
- Children's TV Programming
- Additional Reminders
- Family Traveling
- Children with Special Needs

We want our vacations to be wonderful for guests of all ages — which is why we offer one of the best youth programs at sea.

### Children and Teen Programs

Princess has teamed with Discovery Communications to offer exclusive Camp Discovery programs. From arts and crafts, sports tournaments and movies to Teen Lounges with fooseball tables, skee-ball, and the latest video games, there is something for all ages.

All Youth Centers and Teen Lounges are fully supervised by our experienced staff of Youth Activities Managers and counselors.

Children are welcome on all Princess cruise ships, but facilities vary. Pacific Princess® does not have dedicated Youth and Teen Center. However, when 20 or more children ages three to 17 are traveling on this ship, they will enjoy a varied schedule of supervised activities organized by a Youth Activities Manager.

The Treehouse, ages 3 to 7		
<b>Activities</b> <ul style="list-style-type: none"> <li>• Arts and crafts</li> <li>• Disco nights</li> <li>• Movies and cartoons</li> <li>• Talent shows</li> <li>• Educational workshops</li> <li>• T-shirt coloring</li> <li>• Kids Fun Fair</li> <li>• Klutz® craft activities</li> <li>• Science on the Seas</li> <li>• Pete's Pals Endangered Species</li> </ul>	<b>Parties</b> <ul style="list-style-type: none"> <li>• Birthday parties</li> <li>• Kids dance parties</li> <li>• Pajama parties</li> <li>• Theme nights</li> </ul>	<b>Food</b> <ul style="list-style-type: none"> <li>• Afternoon ice cream</li> <li>• Kids-only dinners</li> <li>• Pizza and ice cream parties</li> </ul>

The Lodge, ages 8-12		
<b>Activities</b> <ul style="list-style-type: none"> <li>• Karaoke</li> <li>• Playstation® and Wii® tournaments</li> <li>• Movies and cartoons</li> <li>• Scavenger hunts</li> <li>• Talent shows</li> <li>• Science on the Seas</li> <li>• Sports tournaments</li> <li>• Jr.CHEF@Sea™</li> <li>• Kids Fun Fair</li> <li>• Klutz® craft activities</li> <li>• Kindermusik® at Sea</li> </ul>	<b>Parties</b> <ul style="list-style-type: none"> <li>• Birthday parties</li> <li>• Kids dance parties</li> <li>• Pajama parties</li> <li>• Theme nights</li> </ul>	<b>Food</b> <ul style="list-style-type: none"> <li>• Afternoon ice cream</li> <li>• Kids-only dinners</li> <li>• Pizza and ice cream parties</li> </ul>

## Youth & Teen Programs

The Beach House, ages 13-17		
<b>Activities</b> <ul style="list-style-type: none"> <li>• Sports competitions</li> <li>• Late-night movies</li> <li>• Talent shows</li> <li>• DJ workshops</li> <li>• Hip-Hop dance classes</li> <li>• Teen makeovers</li> <li>• Playstation® and Wii® tournaments</li> <li>• Scavenger hunts</li> </ul>	<b>Parties</b> <ul style="list-style-type: none"> <li>• Dance parties</li> <li>• Hot Tub parties</li> <li>• Theme nights</li> </ul>	<b>Food</b> <ul style="list-style-type: none"> <li>• Pizza parties</li> <li>• Mocktail parties</li> <li>• Teens-only formal dinners</li> </ul>

As part of the Princess Youth and Teen program, junior cruisers will also participate in two special dinner evenings designed for each age group. Younger guests will enjoy dinner without parents and in the company of newfound friends and counselors in one of their ship's many eateries. For teens, one of the two evenings will feature a formal get-together in one of the main dining rooms, complete with photographs and a group night out to enjoy many Princess evening offerings\*.

Note: Age groups may differ on Caribbean Princess®, Diamond Princess®, Pacific Princess®, Sapphire Princess®, and Star Princess®. During voyages with a high number of families onboard, we will make all efforts to accommodate interested parties. However, participation in our Youth Program cannot be guaranteed. Hours of operation may change to better serve our guests.\*\*

\*The teen dinner may be held in a different location other than the main dining room.

\*\*The Youth & Teen Center design revitalizations will take place fleetwide through 2018. Please see [princess.com](http://princess.com) for up-to-date schedule.

On Pacific Princess, the Princess Youth and Teen Programs are available when 20 or more children are sailing.

### Family Traveling

Anytime Dining is recommended for families who want to dine together, so children may fully participate in the evening youth activities (starting at 6 p.m.).

The dining options on board our ships allow parents the freedom and flexibility to dine with their children or on their own. Parents may wish to spend time with their children while they eat an early dinner at the pizzeria, in the buffet, or in their stateroom with 24-hour room service. Or, families may wish to dine together in one of our elegant, upscale restaurants, which offer a special children's menu.

Many shore excursions have been selected with family cruisers in mind. Discounted rates for children and "family-friendly" activities are available to make the most of your time in port.

Parents are always welcome to join their children in the Youth and Teen Centers.

### Hours of Operation

Sea Days:	9 a.m. - 12 p.m. 1 p.m. - 5 p.m. 6 p.m. - 1 a.m.*
Port Days:	8 a.m. - 5 p.m.† 6 p.m. - 1 a.m.*

\*A \$5 USD per child/hour group kidsitting charge is applicable from 10 p.m. - 1 a.m. for youth guests ages 3-12. Complimentary supervised activities are available in port for youth and teen guests ages 3-17. Group kidsitting is not available on Pacific Princess®.

†A supervised, complimentary lunch service is available with parent consent.

### Children's TV Programming\*

TV programs appropriate for kids, including cartoons, movies, and award-winning programs may be shown on the in-stateroom television during the early morning hours, midday and early evening. Our Youth Centers and Teen Lounges are also equipped with big-screen TVs for late-night movie gatherings, featuring the latest films.

\*Where satellite permits.

## Youth & Teen Programs

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### Children with Special Needs

Princess welcomes all children and teens ages 3-17 to participate in our exciting programs. Let our Youth Staff know of any medical and/or special needs, and we will make every effort to accommodate them. Please be advised that Youth Staff may not offer individual one-on-one supervision or administer medication.

### Additional Reminders

Children under three are not permitted in the Youth Center unless accompanied by a parent at all times. Youth Center staff cannot administer medication, bottle-feed, change diapers, or provide meal service. Private in-stateroom babysitting is not available on any Princess ship. All children participating in the Youth program without a parent must be potty-trained.

### For guests under 21 years of age or those who are traveling with children, please note:

1. Entry into the nightclub is limited to guests 18 years and over after 10pm. Be sure to check with the Youth and Teen Centers for special dance parties designed for kids and teens.
2. Children who are toilet-trained and accompanied by a parent or guardian are permitted in the sauna and hot tub(s) unless otherwise specified.
3. Guests under the age of 13 are allowed in the evening entertainment show lounges if they are with their parent or guardian.
4. In line with domestic U.S. age limits, as well as our company policy, the casino, cash prize bingo and horse racing are reserved for guests 18 years\* and older. Additionally, only those guests 21 years\* and older will be allowed to purchase or consume alcohol. Picture identification may be requested.

\* Please note that the alcohol age limit for guests on Australia-, Asia- and United Kingdom-based sailings is 18 years of age, and 20 years of age for Japan-based sailings.

5. Guests under the age of 18 are prohibited from purchasing cigarettes or tobacco products while on board.

### Infants/Young Children and Swimming Pools

Youth staff will not conduct children's activities in any pool. Parents must supervise their children at all times when using the pools. Infants and young children in diapers and/or swim diapers, and children who are not toilet trained are NOT permitted in any of the pools or spas. Our policy is strictly observed on board and is intended for the public health and safety of all guests.

## Dining & Nightlife

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- 1st Day Dining
- Anytime Dining
- Traditional Dining
- Specialty Restaurants
- Casual Dining Venues
- Special Dietary Requests
- Room Service
- Onboard Entertainment
- Casino Games

Dining on board a Princess cruise ship is a joyful celebration in the truest sense with every dish “designed for fresh” and crafted to exceed even the most discerning appetites. Opt to fill your nights by catching a production show, dance the night away or visit our Vegas-style casino.

### 1st Day Dining

Shortly after we welcome you on board your spectacular Princess ship, you’re invited to relax and dine at the Horizon Court or in one of the ship’s multiple dining rooms.

The Horizon Court (named Panorama Buffet on Pacific Princess®) and World Fresh Marketplace (Caribbean Princess® and Majestic Princess®) offer an ever-changing array of buffet meals or snacks throughout the day and during select hours at night. A primary feature of Princess ships, the top-of-the-ship restaurant features floor-to-ceiling windows with stunning sea views as a backdrop.

Or join us in one of our main dining rooms for lunch and dinner served up by a staff — from chefs to waiters — dedicated to making your dining experience something special.

Together, Princess’ unique combination of amiable dining staff, fine cuisine and new friends make every meal on board a memorable occasion.

### Anytime Dining\*

Anytime Dining offers a flexible dining experience — similar to a restaurant ashore — and gives you the freedom to dine with whomever you wish, at your convenience between 5:30 p.m. and 10 p.m. in elegant, upscale venues.

\*Not available on Pacific Princess®. Not available on Diamond Princess® while in Japan.

### Traditional Dining

Traditional Dining is the classic cruise dining experience, with multiple seatings available, in the same dining room with the same waitstaff and table mates each evening. Please note that early seating is not available on all ships.

Should you need to change your dining preference, call your travel agent no later than three weeks before you sail. Requests for preferences and changes are considered on a first-come, first-served basis. It is not always possible to

alter dining preferences or seating arrangements once they are reserved.

Once on board and subject to availability, you may attempt to switch preferences by contacting the Maitre D’. We will do our best to accommodate you.

### Specialty Restaurants

Variety is the spice of life, especially when it comes to gourmet fare. That’s why Princess offers several Specialty Dining options for you to choose from on every ship.

These distinctive restaurants provide intimate dining in an upscale atmosphere. Reservations are suggested at these popular venues and a cover charge applies. Specialty restaurants vary by ship.

#### Bayou Café & Steakhouse

Experience the first New Orleans-style restaurant at sea, and enjoy fabulous Creole and Cajun traditional cuisine.

#### Crown Grill<sup>SM</sup>

Crown Grill entertains guests with an open, theater-style kitchen where chefs custom-prepare steaks and chops along with traditional sides and decadent desserts.

#### Kai Sushi and Kai Seafood

Both venues offer several varieties of Nigiri and Sashimi as well as marinated seafood cocktails. The Kai Seafood menu also features oyster options. A select wine, beer and sake menu is also available.

#### Sabatini’s Italian Trattoria<sup>SM</sup>

Sabatini’s serves up an authentic Italian dining experience with a stellar menu that features antipasti, signature pastas and regionally inspired main courses.

#### The Salty Dog Gastropub

Developed in collaboration with Chef Ernesto Uchimura, The Salty Dog Gastropub offers a gourmet twist on several traditional pub favorites.

#### SHARE by Curtis Stone

This elegant, inviting restaurant by award-winning chef, restaurateur and best-selling author Curtis Stone is dedicated to fresh culinary experiences that bring people together.

## Dining & Nightlife

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### Sterling Steakhouse<sup>SM</sup>

Experience a more refined approach to the traditional steakhouse. Enjoy aged, hand-cut beef cooked to order.

### La Mer – A French Bistro by Emmanuel Renaut

Savor casual French bistro-style dining with a modern twist at La Mer, created with Chef Emmanuel Renaut, who holds the prestigious title of “Meilleur Ouvrier de France” (Best Craftsmen of France) and Chef of the Year by Le Chef, and whose Flocons de Sel restaurant has received three Michelin stars.

### Harmony

A specialty restaurant created in partnership with the former chef of Wing Lei – the first Chinese restaurant in North America awarded a Michelin star – Harmony features Chef Richard Chen’s interpretation of classic Cantonese dishes.

### Casual Dining Venues

When a casual mood calls, you have plenty of choices – even on formal nights. Whether it be one of our specialty restaurants, the buffet, the pizzeria, burger & hot dog grill, or 24-hour room service, you’ll appreciate the variety of options.

### Special Dietary Requests

Princess is happy to meet your request for low-sodium, low-fat, sugar-free and vegetarian diets. Visit [Cruise Personalizer](#) to indicate your dietary preferences.

In addition, kosher meals (frozen entrées only) and baby food are available upon advance written request. Any other special diet requests must be authorized in advance by the Princess corporate office.

You or your travel agent must advise Princess in writing of any special diet, allergies or medical needs. Requests must be received no later than 35 days prior to departure for cruises to Alaska, Canada/New England, Caribbean, Hawaii, Mexico, Panama Canal and Coastal Getaways. For all other cruises, requests must be received no later than 65 days prior to departure. Once on board, please check with the Maître d’hôtel to confirm your request.

### Room Service<sup>^</sup>

Guests may call for personal complimentary Room Service at any time of the day or night. To have continental breakfast delivered to the stateroom, fill out the breakfast card included in the stateroom portfolio and hang it on the stateroom door at night in order to receive delivery the next morning at the time of choosing. For a full stateroom menu, guests may review the stateroom portfolio, call the number listed in the telephone directory or press the “Room Service” button on their phone.

<sup>^</sup>Some items carry a charge and are listed as such within the Stateroom Portfolio/Directory.

### Onboard Entertainment

Fill every day with a wide variety of exciting onboard activities from Art Auctions to Zumba. Take a galley tour; enjoy wine tasting; experience our traditional Champagne Waterfall; or join in games by the pool. You can even take a backstage tour, or take center stage at our karaoke events. Ships filled with amenities, equal in luxury to the finest land-based resorts – that’s what makes Princess Cruises the ultimate vacation and a complete escape.

Or opt for an exciting array of stage shows which are written, designed and choreographed exclusively by Princess. Curtain times vary; check your onboard newsletter, the *Princess Patter* or [Princess@Sea](mailto:Princess@Sea), for show times.

Don’t forget to bring along your dancing shoes, because Princess has several dance venues and live entertainment to get you into the swing of things. We start early and finish late. Just check the *Princess Patter* or [Princess@Sea](mailto:Princess@Sea) for the times and places to give your partner a whirl.

Every cruise also features a great selection of recently released feature films for your viewing pleasure. On all ships,\* guests can also experience Movies Under the Stars,<sup>®</sup> our 300-square-foot outdoor movie screen, and watch the latest films, sporting events and concert videos – all from a comfortable deck chair.

\*Movies Under the Stars is not available on Pacific Princess<sup>®</sup>

Guests can also be the stars. You can boogie the night away at the Love Boat Disco Deck Party - bring your bell-bottoms and join the cast for the only place at sea where you can dance, “The Isaac.” Or bring your tropical wear for The Ultimate Deck Party on all warm-weather sailings. There will be limbo contests, games and calypso music for “dancin’ in the aisles.” At Princess Cruises, there’s more to do when you want to do it!

## Dining & Nightlife

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### Casino Games\*

Our casinos offer the most popular table games, including blackjack, roulette, three-card poker and craps. We also feature a full range of exciting slot and video poker machines, as well as regular Snowball Jackpot Bingo sessions held throughout the cruise.

Complimentary gaming lessons for slots and table games are held on each cruise, along with exciting tournaments. Please check the *Princess Patter* or *Princess@Sea* (where applicable), for our daily special promotions and opening hours. Plus, if you want to surprise your friends with a lucky side bet, you can choose a \$25, \$50, or \$100 credit, redeemable in the shipboard casino.

Persons under the age of 18 are not permitted to gamble or remain in the casino. For those guests interested in playing at our higher limit tables, please contact our Casino Department at 888.672.2582. Stay on the line to leave a detailed message to receive a call back or e-mail at [oceanplayersclub.com](http://oceanplayersclub.com).

\*Casino games may vary by vessel.

## Keeping in Touch

- Contact Phone Numbers
- The Internet at Sea
- Princess@Sea — Complimentary Onboard Web & Messaging Service
- Mobile Devices at Sea

To provide greater peace of mind, we make it easy to stay in touch, whether you're making a phone call or surfing the web.

### Contact Phone Numbers

There are several ways your family and friends can stay in touch with you at sea.

While you're away from home, give friends and relatives the following information on how to telephone you. When calling, please include guest name and stateroom number to ensure quick delivery.

To call or fax the ship using direct long distance service, the following numbers may be used from the U.S., Canada and internationally. Please contact your long distance service provider for rates. Costs are billed to the caller's telephone.

International Direct Dialing Code + 870 (Ocean Code)  
+ Ship Number

Example:

Dialing Diamond Princess® from the U.S.: 011-870-331-040-410

Ship	Phone Number	Fax Number
Caribbean Princess®	764 947 526	764 947 528
Coral Princess®	765 068 575	765 068 582
Crown Princess®	331 050 016	764 597 410
Diamond Princess®	331 040 410	331 040 414
Emerald Princess®	761 118 498	761 118 494
Golden Princess®	331 034 410	331 034 430
Grand Princess®	765 077 833	765 077 841
Island Princess®	331 038 410	331 038 414
Majestic Princess®	773-266-085	783-930-558
Pacific Princess®	765 073 115	765 073 116
Regal Princess®	765 120 542	765 120 547
Royal Princess®	765 111 847	765 111 852
Ruby Princess®	764 877 443	764 877 445
Sapphire Princess®	331 040 510	331 040 514
Sea Princess®	765 087 732	765 087 734
Star Princess®	765 079 556	331 036 118
Sun Princess®	764 050 768	764 050 770

The onboard Communications Center is open daily from 8:00am to 12:00pm and from 4:00pm to 8:00pm, ships' time.

### PrincessCONNECT

Internet access is available on all Princess vessels through our 24-hour onboard Internet Cafe and wireless network — which is available in staterooms and various public areas including our world famous Piazzas.\*

Use our state-of-the-art computer system or your own device through our onboard wireless network to access your web-based email account, or browse the Internet for world news, sports, stock trading and more.

Guests who subscribe to email services from an Internet Service Provider (ISP) are advised to verify that their ISP has a web-mail viewing site prior to sailing. Most major ISPs have websites that allow email access via a web browser using an email address and password. Remember to bring along your email address, user name and password so web access can be setup onboard.

Please contact the Digital Communications Manager onboard for any product or connectivity related questions.

**Plus** – Platinum and Elite Captain's Circle members receive Internet as part of their onboard amenity.

\* Internet access via satellite is significantly slower than high-speed connections on shore. Princess Cruises reserves the right to filter content accessed via the ship's Internet services. Please note high bandwidth consuming applications such as voice over IP telephony, peer-to-peer file sharing and streaming media may be restricted on board Princess vessels. Pricing and amenities are subject to change.

### Princess@Sea — Complimentary Onboard Web & Messaging Service

Princess@Sea is our FREE, mobile friendly onboard service offering quick and convenient access to valuable information about the ship while you're onboard! Plan your day's events and activities, review the ship's itinerary and port guides, browse restaurant menus, even access your stateroom account! Plus, on all ships the Princess@Sea Messenger allows you to send text messages to other guests onboard!

Getting started with Princess@Sea is easy.

1. Connect to the ship's WiFi network
2. Open your browser and Princess@Sea should automatically load
3. If it doesn't, then type login.com

## Keeping in Touch

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It even operates in “Airplane Mode” on your smart devices. Just be sure to turn on your WiFi and connect to the ship’s network. No cellular or data charges required!

### Mobile Devices at Sea

Your mobile phone can be used at sea whilst in international waters, as each ship is equipped with an advanced cellular network. Details can be found onboard in your stateroom directory or at the Front Desk.

Please respect good cell phone etiquette – set your phone to vibrate and avoid loud conversations in public areas.

Please note that if it is not on airplane mode, your wireless device will continue to receive data whilst at sea and incur charges. International phone rates will apply and are determined by your cell phone plan.

For calls originating outside of the US and Canada, please visit [princess.com/learn/faq\\_answer/onboard/in\\_touch.jsp](http://princess.com/learn/faq_answer/onboard/in_touch.jsp) for dialing instructions.

## Saying Goodbye

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- Disembarkation

### Disembarkation

On the majority of our cruises, you will be required to identify and clear your luggage through customs. As you leave the ship, you will be directed by Princess representatives to the luggage claim area. As many bags are similar in appearance, please check each luggage tag to ensure you are claiming your own luggage.

Due to U.S. and local customs restrictions, guests may not leave the ship until all luggage is off-loaded. With this in mind, we suggest that you relax in one of the many public lounges to wait for customs clearance and disembarkation by pre-designated groups.

Customs and immigration inspectors will review with you the customs declarations form upon which you have listed all the articles bought in foreign ports or in the ship's boutiques. U.S. residents returning to the United States are allowed a duty-free exemption of \$800 USD per person, which includes the cost of one liter of alcoholic beverage (if purchased on board or ashore) for each guest 21 years of age or older. Canadian citizens, when out of the country for more than eight days, may bring back up to \$750 CAD duty-free.

It is recommended that guests keep their sales receipts handy for declaring their purchases. Food items should not be brought into U.S. ports.

On cruises calling at ports of the U.S. Virgin Islands, Puerto Rico, or American Samoa, U.S. residents are allowed an additional exemption of \$1,600 USD when returning to the United States, including five liters of alcoholic beverages provided you have the proof of purchase from the designated ports. Of your \$1,600 USD exemption, no more than \$800 USD worth of articles may have been purchased in the islands. Articles acquired in these islands need not accompany you but may be sent to the United States and claimed under your duty-free personal exemption if properly declared. Please note that family members, who live in the same home and return together to the United States, may combine their standard personal exemptions. Children are allowed the same as adults, with the exception of alcohol and cigarettes. Please note that these are current exemptions and are subject to change. For more information on U.S. customs regulations, view the "Know Before You Go" brochure at [www.cbp.gov](http://www.cbp.gov).

- Captain's Circle

For further customs information, we recommend that you attend the Cruise Director's disembarkation talk and thoroughly read the disembarkation information notice delivered to your stateroom during the last days of the cruise.

If you have purchased a Princess ship-to-airport transfer, Cruise Plus Hotel Package or are participating on a Cruisetour Vacation, you will be directed by uniformed Princess representatives to the transfer departure point.

If your friends or relatives are meeting you at the pier, please be advised that disembarkation may take up to four hours after the scheduled arrival of the ship in order to clear immigration and customs.

### Princess Cruises Captain's Circle

Princess Cruises offers an exclusive loyalty program called Princess Cruises Captain's Circle. If you are cruising with us for the first time, congratulations! Your Membership is automatic upon completion of this cruise, when you will receive your new membership details.

We at Princess Cruises believe in recognizing and rewarding your loyalty. That is why the more you cruise with us, the more benefits you receive.

Among the benefits you can expect are a complimentary subscription to Circle, our quarterly magazine, as well as Member savings on select cruises. Members-only access to the Circle Center Online allows you to take advantage of exclusive programs including Refer-a-Friend and our StandBy Program.

Exclusive onboard events, hosted by the Captain and your Circle Host, are a great way for you to get to know your fellow Members.

- Referral Rewards Program

## Saying goodbye

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### Referral Rewards Program

Refer a new guest to Princess, and you'll each get a reward of \$25 in onboard spending credit. You can refer as many new guests as you like and receive unlimited onboard spending credits!

To make a referral:

- You must be a past guest of Princess Cruises®
- Invite a friend who has never sailed with Princess® before.
- You both get a \$25 reward for each successful referral.
- The best part is you can accrue as many rewards as you have friends to refer!

All you need to do is visit [princess.com/refer25](https://princess.com/refer25) and complete two easy steps — no log in needed!

